

“CartaFRECCIA” Rewards Programme

Regulations (Art. 10 par. 3 of Italian Presidential Decree no. 430 dated 26 October 2001)

Art. 1 - Promoter

Trenitalia S.p.A. (hereinafter the “Promoter” or “Trenitalia”), Piazza della Croce Rossa 1, 00161, Rome, Italy, Tax Code and VAT No.: 05403151003.

Art. 2 - Delegated Party

Jakala S.p.A. S.B., with registered office in Corso di Porta Romana 15, 20122 Milan (MI), Italy, Tax Code and VAT No.: 08462130967.

Art. 3 - Name

“CartaFRECCIA” (hereinafter also the “Rewards Programme” or, for the sake of brevity, the “Programme”).

Art. 4 - Intended Users

The Rewards Programme is open to all end customers who are natural persons and hold one of the following “CartaFRECCIA” cards: “CartaFRECCIA Silver”, “CartaFRECCIA Gold”, “CartaFRECCIA Platinum” or “CartaFRECCIA Platinum Infinity” (hereinafter referred to as the “Card” or, jointly, as the “Cards”), in any type issued by the Promoter (at present the types are “Silver”, “Gold”, “Platinum” and “Platinum Infinity”; in future, there may also be other types and/or with different names). Such persons are hereinafter referred to as the “Cardholders”.

Parties who do not fall within the definition of Cardholders outlined above (for example, but not limited to: travel agencies, tour operators, retailers in general) are not permitted to participate in the Rewards Programme.

Art. 5 - Purpose

The purpose of the Rewards Programme is to promote the sale of train tickets (“Tickets”), season tickets (“Season tickets”) and carnets (“Carnets”) on “Frecciarossa”, “Frecciargento” and “Frecciabianca” trains, in any class or service level (hereinafter also referred to individually the “Ticket”, “Season ticket” or “Carnet”, and jointly as the “Tickets”).

The Tickets which are valid for the purposes of this Rewards Programme can be purchased from the www.trenitalia.com website or through the Trenitalia App, ticket offices at the stations, the FRECCIALounges/FRECCIAClubs, Trenitalia travel agencies, the Trenitalia Call Centre (by calling 892021, a premium-rate number, all costs to be borne by the customer as specifically indicated in Article 8 below) and the self-service ticket machines serving the national rail network.

Art. 6 - Duration

The Rewards Programme is valid from 1 June 2022 until 31 December 2026 (i.e. the points collection period, hereinafter referred to as the “Promotional Period”), with any possible extensions to be announced in a timely manner.

Points earned during the Promotional Period may be used by Cardholders to claim rewards from 16 June 2022 to no later than 31 March 2027.

Art. 7 - Geographical area covered

The Rewards Programme is valid throughout the Italian national territory and the Republic of San Marino (hereinafter the "Territory").

Art. 8 - General description

The Rewards Programme is a points-based promotional initiative aimed at Cardholders, which allows them to:

- accumulate points through the purchase of Tickets;
- accumulate points as a result of specific agreements between the Promoter and other partner companies as detailed on the www.trenitalia.com website.

These Regulations govern the procedures for signing up to and participating in the Rewards Programme.

The Promoter reserves the right to modify the procedures for signing up to and participating in the Rewards Programme, in whole or in part and at any time, without prejudice to the rights acquired by the Cardholders, while respecting their equal treatment and observing the relevant legislation.

For further information regarding the Rewards Programme, or for any clarification on these Regulations, you can visit the website www.trenitalia.com or call the Trenitalia Call Centre at 892021 (costs as at the date these Regulations became valid: from a landline, call set-up fee of 30.5 euro cents including VAT and cost per minute of 54.9 euro cents including VAT; from a mobile phone, costs will vary according to your tariff plan and mobile network service provider. The Promoter reserves the right to change these rates at any time, with adequate notice given to its customers).

Art. 9 - Conditions and Sign-up Procedure

Participation in the Rewards Programme is governed by these Regulations and entails the Cardholder's full and unconditional acceptance of the rules and clauses contained herein, without reservation and/or limitation, upon signing up to the Rewards Programme.

Participation in the Rewards Programme is subject to full and timely compliance with all the terms, clauses and conditions set out in these Regulations, without reservation and/or exception.

Participation in the Rewards Programme is necessarily subject to holding one of the Cards issued by the Promoter.

Sign-up must take place through the following channels:

- filling out the special form in the "CartaFRECCIA" section of the www.trenitalia.com website;
- at the customer service offices or counters located in certain train stations, and/or at ticket offices in all other cases;
- filling out the special form on the Trenitalia App;
- through Travel Agencies participating in the Rewards Programme.

Details on how to obtain the Cards and the specific features of each are available on the www.trenitalia.com website, in the special section regarding the Cards themselves.

The Card is personal, non-transferable, and may only be used by the Cardholder whose name it bears.

Sign-up must be done in the Cardholder's name; therefore, having viewed the personal data processing policy, the latter shall provide their personal data and is responsible for communicating any changes thereto via the website www.trenitalia.com.

The Cardholder guarantees the accuracy and truthfulness of all information provided to the Promoter and is solely and entirely responsible for this information.

In the event of improper use of the Cards, in particular as regards points earned for journeys made by a person other than the Cardholder (see Article 10, paragraph 2 below), the Promoter reserves the right to cancel the latter's membership of the Rewards Programme at any time, with the resulting loss of all accumulated points, as well as to take any type of action and/or measure (for example but not limited to the suspension of the Card) to protect its own rights, interests and entitlements.

The Cardholder can request withdrawal from the Rewards Programme at any time through the "Cancel membership" section of the Customer Area on the www.trenitalia.com website. The Cardholder has the right to withdraw from the Rewards Programme immediately, or at the beginning of the next CartaFRECCIA programme. Withdrawal from the Rewards Programme will not affect registration on the www.trenitalia.com website, which will remain active.

Upon immediate withdrawal from the Rewards Programme, if no reward is claimed beforehand, the points accumulated up to that point will be lost.

Any action taken by the Cardholder in the period prior to his/her signing up to the Rewards Programme, which might otherwise be deemed reward-earning, shall be excluded from contributing to the accumulation of points.

Art. 10 – Accumulation of points

All Cardholders, starting from the date they sign up for the Rewards Programme, will accumulate points according to the parameters and methods set out in Table 1 below.

TABLE 1

Method	Points
<p>For every euro (€1.00), including VAT, spent on the purchase of Tickets on domestic routes, valid for journeys with the following categories of train:</p> <ul style="list-style-type: none"> • Frecciarossa • Frecciargento • Frecciabianca • Freccialink 	1
<p>For every euro (€1.00), including VAT, spent on the purchase of Tickets on domestic routes, valid for journeys with the following categories of train:</p> <ul style="list-style-type: none"> • Eurocity (only for journeys within the Italian national territory) • Euronight (only for journeys within the Italian national territory) 	1

Only journeys made by the Cardholder on the trains indicated in the table above operated by Trenitalia S.p.A. entitle the Cardholder to earn points.

Points credited in relation to journeys made by any person other than the Cardholder will be cancelled. In such cases, the Promoter reserves the right to suspend or cancel the Cardholder's membership of the

Rewards Programme at any time and at its sole discretion, with the resulting loss of all accumulated points, and/or to take any measure it deems appropriate in order to protect its own rights, interests and entitlements.

Journeys on trains not expressly indicated in the table above do not entitle the Cardholder to earn points.

In addition, the following types of tickets are not eligible to earn points:

- ticket changes and tickets purchased on board the train;
- tickets purchased through channels other than the following: www.trenitalia.com, Trenitalia ticket offices, the FrecciaLounges, the FrecciaClubs, the Self-Service ticket machines serving the national rail network, Trenitalia travel agencies, the Trenitalia App, the Trenitalia Call Centre;
- tickets relating to promotional offers, unless otherwise indicated in the terms and conditions of sale for the offer in question;
- right-to-board tickets, “Tutto Treno” cards and similar;
- tickets for international travel, unless otherwise indicated on the www.trenitalia.com website;
- tickets not used by the Cardholder, even if they were purchased by the Cardholder.

In order for the points to be credited, the Cardholder must provide the Promoter with the personal code of his/her Card when purchasing the Tickets, in the specific manner required by the various sales channels, and must check that the code is correctly indicated on the Tickets.

The Trenitalia staff in charge of inspection will verify that the personal code indicated on the ticket perfectly matches the one shown on the Card. The Cardholder is required to carry his/her Card with him/her, whether that be in the provisional paper version or digital format or as a photograph of the original (provided both the name and surname of the Cardholder and his/her personal code are legible), during their entire train journey.

Furthermore, Trenitalia staff have the right to confirm the identity of the Cardholder by requesting to see a valid form of personal identification. Pursuant to the General Conditions of Carriage, Trenitalia staff in charge of inspection may also verify whether the Ticket has been issued in accordance with the regulations stipulated herein.

The Promoter reserves the right to verify, at any time, that the accumulation of points and the related points balance comply with the Reward Programme Regulations and any provisions relating thereto and, in the event of non-adherent and/or non-compliant conduct, to take any type of action and/or measure (for example, but not limited to, suspension of the Card, removal from the Rewards Programme, cancellation of points) for its own protection.

Further checks may be carried out when a rewards request is made.

Points are only made available for a rewards request after the date the journey has taken place, within 3 (three) days of the date the journey has taken place, even in cases where the points are credited before the journey itself is made.

The sum of the available points that can be used to request rewards, net of the points used, is referred to as the “Rewards Points Balance”.

Conversely, the “Total Points Balance” is the sum of the Rewards Points Balance and the points relating to journeys that have been purchased but not yet undertaken, and once again net of the points used.

By accessing the Customer Area on the www.trenitalia.com website, the Cardholder will be able to view both their "Total Points Balance" and their "Rewards Points Balance".

If points have still not been credited after 3 (three) days from the date of the journey taken, despite the fact that the CartaFreccia code has been correctly indicated on the Ticket, it is possible to request assistance in the Customer Area on the www.trenitalia.com website.

Only Freccie, Eurocity and Euronight tickets bearing the name and surname of the Cardholder, and for which the CartaFreccia code was omitted at the time of purchase, can be retrieved after purchase in order to credit points to the Cardholder's account. The Cardholder themselves can retrieve points connected to such Tickets through the "Retrieve Points" section of their Customer Area on the website www.trenitalia.com, within 30 (thirty) days of purchase.

The ticket stubs of the purchased Tickets must be kept until the points are credited by Trenitalia.

In the event that a Cardholder requests a full or partial refund for a Ticket, the aforementioned refund, whether partial or in full, will result in the cancellation of all points credited due to the purchase of the Ticket which was subsequently refunded.

At certain times during the Rewards Programme, the Promoter may launch limited-time promotional initiatives offering more favourable conditions for accumulating points (e.g. awarding double or additional points for certain reward-earning activities). These will be duly communicated, as and when required, to the Cardholders involved through the www.trenitalia.com website and by all other means deemed appropriate.

During the course of the Rewards Programme, the Promoter also reserves the right to establish new and/or additional reward-earning activities, in addition to those indicated above, including for limited periods of time. Cardholders will be duly notified of these in the same manner and by the same means used for the publication of these Regulations, with specific indication of the points in question, the duration, and the Promoter's methods of acquiring data (automatically or upon their being uploaded by the Cardholder concerned).

It is understood that, with the exception of any periods of time expressly indicated in the relevant communications, the terms and conditions in these Regulations shall be exclusively valid for the allocation of points.

Any points earned are valid for requesting rewards no later than 31 March 2027, and they cannot be converted into cash in any way.

Art. 11 – Benefits and points offered by Partners

The Promoter may establish specific agreements for participation in the Rewards Programme with Partner companies, which involve the crediting of points:

- for the purchase of goods and/or services from Partner companies;
- in exchange for a portion of points accrued in the specific loyalty programme of Partner companies (so-called points exchange).

The Cardholder shall provide their personal CartaFRECCIA code to the Partners, either directly at the Partners' sales points or on the website www.cartafrecciacollection.com at the time of purchase or points exchange request.

It should be noted that for certain Partner companies, whose list will be available at <https://www.trenitalia.com/it/cartafreccia/guadagna-punti-dai-partner.html>, points will only be credited through the entry of a unique code, previously issued by the Partner in accordance with its own procedures, in the dedicated

section of the website www.cartafrecciacollection.it.

Points relating to such initiatives may be credited up to seventy-five (75) days after the initiative itself. In the event that points are not credited, the Cardholder must contact the relevant Partner's customer service directly, which will process the personal data provided as an Independent Data Controller.

Points credited under such initiatives shall be subject to the same conditions (validity, usability, etc.) as points normally credited by the Promoter.

The Partners of the Prize Operation are solely responsible for the conditions under which points are credited. The Cardholder must check the applicable conditions directly with the Partners or on the website www.cartafrecciacollection.com.

Trenitalia accepts no responsibility for the services and products offered by the Partners.

The complete and regularly updated list of all Partner companies and their respective point accrual methods is available at the following address: <https://www.trenitalia.com/it/cartafreccia/guadagna-punti-dai-partner.html>.

Art. 12 – Validity and use of points

All points accumulated can be used by the Cardholder to request the rewards in the catalogue referred to in Appendix 1 to these Regulations, which can be consulted on the www.trenitalia.com website.

Upon reaching the required amount of points, the Cardholder will be entitled to request their chosen railway reward in the following ways:

- by calling the Trenitalia Call Centre: the Cardholder shall provide the operator with the data necessary for their identification, which shall be processed in accordance with the contents of the personal data protection policy viewed during sign-up. The Cardholder shall then request the reward they are interested in, the operator shall check their entitlement to the reward, and proceed to issue it;
- by accessing the www.trenitalia.com website: once the registered Cardholder has entered their Customer Area, they will be able to request a railway reward based on their points balance. Following the request, an email will be sent to the address indicated at the time of signing up to the Rewards Programme, containing all the information required to take advantage of the requested railway reward;
- by accessing the Cartafreccia section on the Trenitalia App: once the registered Cardholder has logged in to the dedicated section, they will be able to request a railway reward based on their points balance. Following the request, an email will be sent to the address indicated at the time of signing up to the Rewards Programme, containing all the information required to take advantage of the requested railway reward;
- at the FRECCIALounges and FRECCIAClubs, exclusively for Cardholders who have the right to access these areas, with the help of Trenitalia staff;
- at the dedicated help desks at authorised Trenitalia ticket offices.

Railway rewards are non-transferable and can be used by either the Cardholder or a third party, whose name must be entered at the time the reward is issued, with the exception of the upgrade reward, which can only be used by the Cardholder personally.

Once the railway reward has been issued, no modifications or changes of any kind may be made, nor shall it be possible to request a refund, unless otherwise expressly indicated.

Only in the event of a delay in the arrival of the train used with the train ticket/railway reward will a refund will be issued by re-crediting the points in the following percentage:

- 25% of the points used for the reward request for a delay of between 30 and 119 minutes;
- 50% of the points used for the reward request for a delay of at least 120 minutes. Re-

crediting of points is not permitted for Freccie Gift Cards.

Points refunds can be requested starting from 24 hours after the journey and up to 12 (twelve) months after the date on which the delay occurred, exclusively by launching a Request for Assistance through the “CartaFRECCIA Assistance” section in the Customer Area on the www.trenitalia.com website.

A bonus in the amount of 25% of the points used to request the reward shall also be granted, via the same request method, in the event that the air-conditioning system is completely non-functional in the coach where the passenger is seated, and if it is not possible for the Cardholder to move to a seat in another carriage of the same or higher class or service level. The Cardholder loses the right to be issued with the aforementioned bonus if they refuse an available seat offered to them in another carriage of the same or higher class or service level.

If the conditions for points to be refunded both due to a delay and due to non-functional air-conditioning are met for the same journey, the two benefits cannot be combined. Therefore, the Cardholder is only entitled to the re-crediting of points due to the delay.

In both cases, the points will be credited to the CartaFreccia collection of points in progress at the time of the refund.

Stolen and/or expired railway rewards cannot be reissued and the Cardholder will lose the right to the related journey.

In the event that the Cardholder is unable to use the reward, he/she shall not be entitled to the payment of any sum of money.

In the event that the Promoter reserves the right to introduce further rewards, gifts and services (not necessarily linked to the Promoter), the Cardholder may request these by accessing the www.trenitalia.com website; once the registered Cardholder has accessed their Customer Area, they will be able to request their chosen reward based on their points balance. The rewards will be available from 16 June 2022 and no later than 31 March 2027.

All points accumulated and not used by 31 March 2027 will be automatically deleted, as shall all the accumulated and unused points associated with the accounts of Cardholders who request withdrawal from the Rewards Programme. In the event of withdrawal and subsequent re-registration for the Rewards Programme, any points accumulated and not used before withdrawal cannot be recovered. The Cardholder will be able to accumulate points again starting from the date of re-registration for the Rewards Programme; there shall be no retroactive validation of points accumulated from withdrawal to re-registration.

Art. 13 - Rewards

The points accumulated during the Promotional Period can be used from 16 June 2022 and no later than 31 March 2027 to request the rewards offered by the Promoter, which consist of train tickets or other Trenitalia services (the “railway rewards” referred to above), as listed in the catalogue valid at the time when the reward is being claimed, which is published on the www.trenitalia.com website and included as an appendix to these Regulations. The use and availability of reward tickets may be subject to restrictions, on certain days of the week and for certain routes; restrictions on the availability of reward tickets will be communicated in advance on the www.trenitalia.com website. For the regulation of railway rewards, the terms and conditions stipulated in Trenitalia’s General Conditions of Carriage for Passengers shall, in any event, apply.

To supplement and diversify the rewards, new and/or different products and/or services may be added during the course of the Rewards Programme, including for limited periods only, which shall be duly communicated on the www.trenitalia.com website.

Following all requests, once the Cardholder’s position and, more generally, the existence of the requirements set out in these Regulations have been verified, the reward will be sent to the physical address — within the Italian national territory and/or the Republic of San Marino — and/or, in the case of digital rewards, to the email address which has/have been indicated by the Cardholder when requesting the reward.

Once the reward order has been confirmed, the request can no longer be cancelled or swapped, nor will it be possible to alter the addresses indicated during the order stage for the delivery of the reward.

Rewards shall be delivered free of charge within 180 days from the date of the request, according to the terms of Italian Presidential Decree No. 430/2001 (art.1 paragraph 3).

In the event of a dispute between the Cardholder and the Promoter, the latter reserves the right to suspend the awarding of any prize(s) requested until the dispute in question is definitively resolved.

Notes on rewards

- The Cardholder may not, under any circumstances or for any reason, request the cash value of the reward claimed or its exchange/substitution. However, in the event that the Promoter is unable to deliver the reward in question due to unforeseen circumstances beyond its control, it reserves the right to substitute the announced rewards with rewards of similar or superior characteristics, of the same brand and/or of a different brand. The manufacturers' warranties apply to these products.
- The Promoter cannot under any circumstances be held liable for any problems which arise during use of the rewards, or for their improper use by the Cardholders.
- The Promoter shall not be involved in any dispute that may arise between the recipient of a Reward and the supplier of the Reward or any other third party in relation to the use/operation of the Reward and/or part of it.
- Unless there are unforeseen events and/or organisational disruptions beyond the control of the Promoter which may in some way prevent absolute compliance with the terms and conditions established above, the Promoter shall endeavour to deliver the rewards, if available, as soon as possible from the date of request to the Cardholder who made the request, and in any event within the terms set out in Italian Presidential Decree no. 430/2001 (art. 1 paragraph 3).
- The photographic images are representative of the rewards.

Art. 14 – Prize pool and deposit

To guarantee the promised rewards, a security deposit (insurance or bank) will be made with stamp duty or bank deposit equal to 20% of the value of the prize pool. Since the value of the Prize Pool is expected to be €3,000,000 (three million euro) (excluding VAT), the deposit will be €600,000 (six hundred thousand euro), subject to final adjustment, expiring on 31 March 2027 having as its beneficiary: MINISTRY OF ECONOMIC DEVELOPMENT Dipartimento per l'Impresa e l'Internazionalizzazione

DGMCCVNT – Divisione XIX - Uff. Manifestazioni a Premio

Via Molise 2 – 00187 Rome, Italy

Art. 15 - Information and communication

Advertising and publicity for the Rewards Programme shall comply with these Regulations and shall be carried out through direct communications with the Cardholders, on the www.trenitalia.com website, and any other forms of advertising that may be deemed useful, in compliance and accordance with Italian Presidential Decree 430/2001 as regards prize-giving events.

Any changes that may be made to these Regulations during the course of the Rewards Programme, in compliance with the rights acquired by the Cardholders, will be communicated in advance to the Cardholders using the same methods of communication with the public used for these Regulations.

The Regulations will be available on the www.trenitalia.com website.

Art. 16 - Processing of Personal Data – Personal Data Protection Policy

Trenitalia S.p.A., as the Data Controller, hereby informs the Intended Users that signing up to the Rewards Programme entails the processing of their personal data for the following purposes:

- a. Provision of Loyalty Cards and sending Cartafreccia Gold, Platinum or Platinum Infinity Cards to home addresses; Nature of data provision: Mandatory; Legal basis: Contractual;
- b. Provision of services connected to the Rewards Programme (e.g. accumulation of points, booking confirmation and seat number in case of purchase, customer recognition at call centres, etc.); Nature of data provision: Mandatory; Legal basis: Contractual;
- c. Registering on the website www.trenitalia.com in order to use the Customer Area on the website and the Trenitalia App, which allows members to take advantage of certain benefits (such as faster purchasing of favourite journeys; viewing purchase history; easily managing purchased tickets (e.g. for compensation claims); saving travelling companions; or saving an invoice profile with a specific tax code for quick retrieval of this information when you make your next purchase); Nature of data provision: Mandatory; Legal basis: Contractual;
- d. Promotional and marketing activities by Trenitalia; Nature of data provision: Optional; Legal basis: Consent granted during the registration process for the Rewards Programme or in the Customer Area;
- e. Profiling activities by Trenitalia; Nature of the provision: Optional; Legal basis: Consent granted during the registration process for the Rewards Programme or in the Customer Area;
- f. The transfer of data to Trenitalia France S.A.S to facilitate promotional and marketing activities by Trenitalia France relating to services offered by Trenitalia France or its Partners from France; Nature of the provision: Optional; Legal basis: Consent granted during the registration process for the Rewards Programme or in the Customer Area.

Any consent given with regard to the purposes outlined in d), e) and f) may be freely withdrawn at any time, without prejudice to the lawfulness of the processing of data carried out before its withdrawal. Consent can be withdrawn by accessing your Customer Area on the website www.trenitalia.com (in the “Modify details” section), by writing to the following email address: [dati@cartafreccia@trenitalia.it](mailto:dati@cartafreccia.trenitalia.it), or by contacting the Data Protection Officer at the following email address: protezionedati@trenitalia.it

For the purposes of exercising the rights referred to in Articles 15-21 of the GDPR, the data subject may send a communication to the dedicated email address: [dati@cartafreccia@trenitalia.it](mailto:dati@cartafreccia.trenitalia.it), or contact the Data Protection Officer at the following email address: protezionedati@trenitalia.it. The data subject has the right to lodge a complaint with the Supervisory Authority, which in Italy is the Italian Data Protection Authority.

The categories of data processed and the methods and purposes of data processing are described in the complete Policy, which is available on the www.trenitalia.com website in the “CartaFRECCIA” section.

Art. 17: Miscellaneous

Participation in the Rewards Programme is free of charge.

This Rewards Programme is conducted in compliance with Italian Presidential Decree No. 430/2001 and in accordance with the instructions indicated in Ministerial Circular no. 1/AMTC dated 28 March 2002 from the Ministry of Economic Development.

The Promoter reserves the right, at any time, to verify the compliance of participation in the Rewards Programme by an individual Cardholder who:

- has misused their Card;
- has violated these Regulations or engaged in conduct and behaviour that does not comply with these Regulations;
- has, in general, acted in breach of legal regulations such as to render participation in the Rewards Programme non-compliant;
- has provided false/untrue/fictitious information either at the time of signing up to the Rewards Programme and/or at any time thereafter, or has failed to update such information in the event of a change;
- has engaged in conduct that does not comply with the Regulations and/or does not comply with the

law and/or the Promoter's General Conditions of Carriage;

- has engaged in conduct that does not comply with the terms and conditions for membership and use of the Cards and/or the Regulations of the FRECCIALounges and FRECCIAClubs.

During the course of the aforementioned checks, and in the event of an alleged irregularity in the Cardholder's participation, the Promoter reserves the right to take any type of action and/or measure to protect itself, including but not limited to the suspension of the Card, with all related consequences that would make it impossible for the Cardholder to enjoy the benefits related to their status (for example, but not limited to, access to the High-Speed Lounges, redemption of rewards) for as long as necessary to carry out checks on the compliance of the Cardholder's conduct with the Regulations and their related provisions.

The Promoter reserves the right to cancel the Cardholder's membership of the Rewards Programme if there is sufficient evidence to establish that the latter's conduct is aimed at illicitly obtaining points or does not comply with these Regulations, in whole or in part.

In the event of cancellation of the Cardholder's membership of the Rewards Programme, all benefits accrued by the latter will be cancelled.

Any Cardholder whose membership of the Rewards Programme has been cancelled will be precluded from re-registering for the Programme, unless the Promoter decides otherwise, at its sole and final discretion. Under no circumstances may the Promoter be held liable for events not attributable to the Promoter that may prevent Cardholders, even temporarily, from taking part in this Rewards Programme.

The Promoter accepts no liability in the event of failure to contact Cardholders and/or non-delivery of a reward as a result of the entitled parties' having provided incorrect and/or false and/or out-of-date addresses and/or personal data, and/or due to full email inboxes and all other problems of a technical nature. The Promoter declares that all rewards awarded to entitled parties as part of this Rewards Programme, and which will be distributed during the relevant period, shall be subject to withholding taxes in accordance with Article 30 of Italian Presidential Decree No. 600/73.

For any matters not expressly dealt with in these Regulations, the Promoter defers to the provisions set out in Italian Presidential Decree No. 430/01.

Cartafreccia services may be temporarily suspended due to technical problems, maintenance, tests and/or updates. Within the scope of the Rewards Programme, the Promoter accepts no liability towards the Cardholder, nor any obligation to compensate and/or indemnify, including the re-crediting of points, as a result of any event and/or fact and/or act deriving from, or attributable to, government authorities and/or third parties and/or any event that may make it impossible and/or prevent, even if only temporarily, the ordinary operation of the Rewards Programme.

BRAND	PREMIO	Valore (IVA inclusa)	PUNTI	SCADENZA
Art4sport	€10 donation to Associazione art4sport ONLUS available from 01/10/2024	10,00 €	600	22/05/2026
Art4sport	€20 donation to Associazione art4sport ONLUS available from 01/10/2024	20,00 €	1.200	22/05/2026
Save The Children	€10 donation to Save the Children available from 01/10/2024	10,00 €	600	22/05/2026
Save The Children	€20 donation to Save the Children available from 01/10/2024	20,00 €	1.200	22/05/2026
Caritas	€10 donation to Caritas available from 01/10/2024	10,00 €	600	22/05/2026
Caritas	€20 donation to Caritas available from 01/10/2024	20,00 €	1.200	22/05/2026
Ebri	€10 donation to Ebri available from 01/10/2024	10,00 €	600	22/05/2026
Ebri	€20 donation to Ebri available from 01/10/2024	20,00 €	1.200	22/05/2026
Per Te	Per Te GOURMET €20 available from 01/10/2024	20,00 €	1.300	22/05/2026
Winelivery	Winelivery €20 available from 01/10/2024	20,00 €	1.300	22/05/2026
Eataly	Eataly voucher €10 available from 01/10/2024	10,00 €	700	22/05/2026
Eataly	Eataly voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Jakala	Cinema voucher x2 available from 01/10/2024	7,00 €	400	22/05/2026
Jakala	Online courses voucher x2 available from 01/10/2024	49,00 €	400	22/05/2026
Jakala	Entertainment voucher x2 available from 01/10/2024	8,00 €	400	22/05/2026
Jakala	Home & Cinema voucher x2 available from 01/10/2024	4,99 €	400	22/05/2026
Per Te	Per Te SPORT €20 available from 01/10/2024	20,00 €	1.300	22/05/2026
Tonki	Tonki Gift Card €10 available from 01/10/2024	10,00 €	700	31/03/2026
Tonki	Tonki Gift Card €20 available from 01/10/2024	20,00 €	1.300	31/03/2026
Lezione online	Online yoga course available from 01/10/2024	99,00 €	2.000	22/05/2026
Lezione online	Online stretching course available from 01/10/2024	109,00 €	2.000	22/05/2026
Coin	Coin voucher €10 available from	10,00 €	700	22/05/2026

	01/10/2024			
Coin	Coin voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Rinascente	Rinascente voucher €10 available from 01/10/2024	10,00 €	700	22/05/2026
Rinascente	Rinascente voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Il Gigante	Il Gigante voucher €10 available from 01/10/2024	10,00 €	700	22/05/2026
Il Gigante	Il Gigante voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
laFeltrinelli	laFeltrinelli voucher €10 available from 01/10/2024	10,00 €	700	22/05/2026
laFeltrinelli	laFeltrinelli voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Carrefour	Carrefour Gift Card €10 available from 01/10/2024	10,00 €	700	22/05/2026
Carrefour	Carrefour Gift Card €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Per Te	Per Te GREEN €20 available from 01/10/2024	20,00 €	1.300	30/09/2025
Officina Naturae	Officina Naturae Gift Card €20 available from 01/10/2024	20,00 €	1.300	30/09/2025
Per Te	Per Te HI TECH €20 available from 01/10/2024	20,00 €	1.300	22/05/2026
Unieuro	Unieuro voucher €10 available from 01/10/2024	10,00 €	700	22/05/2026
Unieuro	Unieuro voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Per Te	Per Te YOUNG €20 available from 01/10/2024	20,00 €	1.300	30/09/2025
Toys Center Bimbo Store	ToysC_BimboS voucher €10 available from 01/10/2024	10,00 €	700	22/05/2026
Toys Center Bimbo Store	ToysC_BimboS voucher €25 available from 01/10/2024	25,00 €	1.600	22/05/2026
Jakala	Cinema complimentary ticket (What a show!) available from 01/10/2024	9,00 €	400	22/05/2026
Per Te	Per Te Home voucher €10 available from 01/10/2024	10,00 €	700	30/09/2025
Per Te	Per Te SHOPPING voucher €10 available from 01/10/2024	10,00 €	700	30/09/2025
Sport Time	Sport Time - 1 free experience available from 01/10/2024	20,00 €	850	22/05/2026
Mondadori store	Mondadori Gift Card €10 available from 01/10/2024	10,00 €	700	22/05/2026
Unieuro	Unieuro voucher €50 available from	50,00 €	3.000	22/05/2026

	01/10/2024			
Per Te	Per Te LEISURE voucher €10 available from 01/10/2024	10,00 €	700	30/09/2025
Per Te	Per Te LEISURE voucher €20 available from 01/10/2024	20,00 €	1.300	30/09/2025
Per Te	Per Te DELIVERY voucher €10 available from 01/10/2024	10,00 €	700	30/09/2025
Per Te	Per Te DELIVERY voucher €20 available from 01/10/2024	20,00 €	1.300	30/09/2025
GusTiamo	GusTiamo_ 3-month tasty gift card available from 01/10/2024	30,00 €	2.000	30/06/2025
Smartbox	Experience Milan available from 01/10/2024	59,90 €	3.000	22/05/2026
Smartbox	You and me in Rome available from 01/10/2024	99,90 €	5.000	31/03/2026
Smartbox	1 homemade pasta cooking class with lunch for 2 in Rome available from 01/10/2024	149,90 €	8.000	22/05/2026
Smartbox	Destination: pizza! 1 cooking class in Naples for 1 person available from 01/10/2024	64,90 €	3.500	22/05/2026
Smartbox	Boat tour in Murano and Burano with glass factory visit available from 01/10/2024	49,90 €	2.500	22/05/2026
Smartbox	The lake's enchantment: 2 days on Lake Garda shores available from 01/10/2024	99,90 €	5.000	22/05/2026
Smartbox	2-day getaway with bike tour available from 01/10/2024	79,90 €	4.000	22/05/2026
Smartbox	Wineries of Italy available from 01/10/2024	39,99 €	2.000	30/11/2024
Smartbox	Wineries and wine gifts available from 01/10/2024	79,90 €	4.000	22/05/2026
Smartbox	Wine discovery stay available from 01/10/2024	129,90 €	6.500	22/05/2026
Smartbox	Escape Room available from 01/10/2024	99,90 €	5.000	22/05/2026
Smartbox	Escape Room in Rome: 1 adventure for a group of 2 to 6 people available from 01/10/2024	99,90 €	5.000	22/05/2026
Smartbox	Escape game in Rome for 6 people: the secrets of Villa Borghese available from 01/10/2024	99,90 €	5.000	22/05/2026
Smartbox	Wellness Per Te available from 01/10/2024	49,90 €	2.500	22/05/2026
Smartbox	Couple's wellness available from 01/10/2024	89,90 €	4.500	22/05/2026
Smartbox	Escape & relax in nature available from 01/10/2024	129,90 €	6.500	22/05/2026

Smartbox	Country getaway: 1 night in a farmhouse with tasting available from 01/10/2024	79,90 €	4.000	22/05/2026
Coltivatori d'emozioni	Educational farm in Mercato Saraceno available from 01/10/2024	160,00 €	8.000	22/05/2026
Coltivatori d'emozioni	Navelli, the saffron village available from 01/10/2024	100,00 €	5.500	22/05/2026
Coltivatori d'emozioni	Framura and its hills of Levanto available from 01/10/2024	395,00 €	15.000	22/05/2026
Coltivatori d'emozioni	A day as a shepherd and product box available from 01/10/2024	395,00 €	15.000	22/05/2026
Coltivatori d'emozioni	Bees Box available from 01/10/2024	310,00 €	10.000	30/11/2024
Coltivatori d'emozioni	Flavors of the villages Box available from 01/10/2024	35,00 €	2.000	30/11/2024
Coltivatori d'emozioni	Harvest and Chiara's flavors Box available from 01/10/2024	80,80 €	4.000	22/05/2026
Coltivatori d'emozioni	A day as a beekeeper in the Bologna hills available from 01/10/2024	49,90 €	2.500	30/11/2024
Coltivatori d'emozioni	Brewmaster for a day and seed package available from 01/10/2024	90,00 €	5.000	22/05/2026
Freedome	Walk in the Langhe with aperitif available from 01/10/2024	70,00 €	4.000	30/11/2024
Freedome	2-hour horseback ride on the Prosecco hills available from 01/10/2024	90,00 €	5.000	30/11/2024
Freedome	Vertical Barolo tasting and winery visit in Monforte d'Alba available from 01/10/2024	60,00 €	3.000	30/11/2024
Freedome	Outdoor escape room in a forest near Milan available from 01/10/2024	120,00 €	6.500	22/05/2026
Freedome	Survival Experience in the province of Turin available from 01/10/2024	50,00 €	2.500	30/11/2024
Freedome	2-hour boat tour in the Gulf of Angels available from 01/10/2024	60,00 €	3.500	30/11/2024
PIELLE	Black all-over graphic unisex Frecciarossa T-shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,500 instead of 2,500	49,00 €	2.500	03/05/2026
PIELLE	Red all-over graphic unisex Frecciarossa T-shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,500 instead of 2,500	49,00 €	2.500	03/05/2026
PIELLE	White running Frecciarossa T-shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,500 instead of 2,500	49,00 €	2.500	03/05/2026

PIELLE	White men's Frecciarossa polo shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,800 instead of 3,500	69,00 €	3,500	03/05/2026
PIELLE	Black men's Frecciarossa polo shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,800 instead of 3,500	69,00 €	3,500	03/05/2026
PIELLE	White women's Frecciarossa polo shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,800 instead of 3,500	69,00 €	3,500	03/05/2026
PIELLE	Black women's Frecciarossa polo shirt available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 1,800 instead of 3,500	69,00 €	3,500	03/05/2026
PIELLE	Men's/Women's Frecciarossa Softshell jacket available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 4,300 instead of 7,500	159,00 €	7,500	03/05/2026
PIELLE	Men's/Women's Frecciarossa Softshell vest available from 01/10/2024 From 01/04/2025 to 28/04/2025, the required points will be only 3,800 instead of 6,500	139,00 €	6,500	03/05/2026
PIELLE	Black Frecciarossa baseball cap available from 01/10/2024	24,00 €	1,200	03/05/2026
PIELLE	Red Frecciarossa baseball cap available from 01/10/2024	24,00 €	1,200	03/05/2026
PERLETTI	Red umbrella + printed PFC-free label Frecciarossa available from 01/10/2024	19,90 €	1,200	30/11/2024
GUZZINI	Frecciarossa water bottle available from 01/10/2024	28,50 €	1,500	31/01/2025
RONCATO	Frecciarossa garment bag available from 01/10/2024	79,00 €	4,000	27/02/2026
RONCATO	Large logo Frecciarossa trolley available from 01/10/2024	129,90 €	6,500	28/03/2025
RONCATO	Small logo Frecciarossa trolley available from 01/10/2024	129,90 €	6,500	30/11/2024
RONCATO	Small logo Frecciarossa trolley available from 01/04/2025	129,90 €	6,500	30/11/2025
RONCATO	Frecciarossa business backpack available from 01/10/2024	119,90 €	6,000	31/01/2025
QUERCETTI	Frecciarossa push pins available from 01/10/2024.	12,90 €	1,200	03/05/2026

	From 01/04/2025 to 28/04/2025, the required points will be only 900 instead of 1,200			
TRUDI	Frecciarossa train conductor plush toy available from 01/10/2024	29,90 €	1500	03/05/2026
MOLESKINE	Frecciarossa L notebook customized with Milan city – limited edition available from 01/10/2024	30,00 €	1500	03/05/2026
MOLESKINE	Frecciarossa L notebook customized with Rome city – limited edition available from 01/10/2024	30,00 €	1500	30/01/2026
SBS	Frecciarossa Semi in-ear earphones, touch controls, 300 mAh case, microphone, white available from 01/10/2024	34,95 €	1800	28/03/2025
SBS	Frecciarossa pillow available from 01/10/2024	29,95 €	1500	03/05/2026
Ducati	DC Tonal - men's T-shirt available from 01/10/2024	40,00 €	3,500	22/05/2026
Ducati	Fabric vest available from 01/10/2024	79,00 €	6.000	03/05/2026
Ducati	C-2 outdoor jacket available from 01/10/2024	279,00 €	17.000	28/02/2025
Ducati	Black Logo sweatshirt available from 01/10/2024	69,00 €	5,500	30/11/2024
Ducati	Reflex attitude polo shirt available from 01/10/2024	49,00 €	4,000	22/05/2026
Ducati	Reflex attitude women's polo shirt available from 01/10/2024	49,00 €	4,000	22/05/2026
Ducati	Redline B2 backpack available from 01/10/2024	89,00 €	8.000	28/02/2025
Ducati	Downtown C2 technical sweatshirt available from 01/10/2024	219,00 €	15.000	30/01/2026
Cesarine	Cesarine Gift Card €55 available from 01/10/2024	55,00 €	3.000	31/01/2025
Best Western	Best Western voucher for a one-night stay for two people available from 15/11/2024	99,00€	4.700	22/05/2026
Best Western	Best Western voucher for a two-night stay for two people available from 15/11/2024	179,00€	8.000	22/05/2026
Best Western	Best Western Gift Card €50 available from 15/11/2024	50,00€	2,500	22/05/2026
Best Western	Best Western Gift Card €150 available from 15/11/2024	150,00€	7,000	22/05/2026
Best Western	Best Western Gift Card €250 available from 15/11/2024	250,00€	11.000	22/05/2026
Ducati	Women's Logo sweatshirt available from 03/02/2025	69,00€	5,500	22/05/2026

Ducati	Urban travel bag available from 03/02/2025	129,00€	10.000	22/05/2026
Ducati	Urban laptop bag available from 03/02/2025	99,00€	8.500	22/05/2026
Ducati	Ducati Style notepad available from 03/02/2025	15,00€	1.000	22/05/2026
Smartbox	e-box Adrenaline passion: 1 thrilling ZipLine flight with souvenir video for 2 available from 03/02/2025	89,90€	5.000	22/05/2026
Smartbox	e-box Adventure course available from 03/02/2025	49,90€	2.500	22/05/2026
Smartbox	e-box Wine tasting in Tuscany for two available from 03/02/2025	39,90€	2.000	22/05/2026
Smartbox	e-box Dinner for two in Rome available from 03/02/2025	49,90€	2.500	22/05/2026
Smartbox	e-box Riding through the Maremma: exclusive 2-hour horseback ride for 2 available from 03/02/2025	69,90€	4.000	22/05/2026
Smartbox	e-box Flavors of Rome: wine, cheese, and cured meats tasting for 2 food lovers available from 03/02/2025	59,90€	3.000	22/05/2026
Smartbox	e-box Tradition in Palermo: walking food tour available from 03/02/2025	58,90€	3.500	30/06/2025
Freedome	Parent-child survival course in Piedmont available from 03/03/2025	250,00€	12.000	31/03/2026
Freedome	2-hour horseback ride with tasting in the Langhe available from 03/03/2025	67,00€	4.000	31/03/2026
Freedome	Barolo and Barbaresco tasting with winery visit in Barolo available from 03/03/2025	67,00€	4.000	22/05/2026
Freedome	Sailing excursion in the La Maddalena Archipelago with lunch available from 03/03/2025	80,00€	4.500	22/05/2026
Terme & SPA Italia	1 entrance to Saturnia Thermal Baths available from 03/03/2025	38,00€	2.500	22/05/2026
Terme & SPA Italia	1 entrance to Chianciano Theia Thermal Baths available from 03/03/2025	45,00€	2.700	22/05/2026
Terme & SPA Italia	1 entrance to Monticello Thermal Baths available from 03/03/2025	62,00€	3.000	22/05/2026
Terme & SPA Italia	2 entrances to Saturnia Thermal Baths available from 03/03/2025	76,00€	4.200	22/05/2026
Terme & SPA Italia	2 entrances to Chianciano Theia Thermal Baths available from 03/03/2025	90,00€	5.000	22/05/2026
Terme & SPA Italia	2 entrances to Monticello Thermal Baths available from 03/03/2025	124,00€	5.700	22/05/2026
iryo	iryo Gift Card €25 available from 17/02/2025	25,00€	1.300	22/05/2026

iryo	iryo Gift Card €50 available from 17/02/2025	50,00€	2,500	22/05/2026
iryo	iryo Gift Card €100 available from 17/02/2025	100,00€	5,000	22/05/2026
Fidenza Village	Fidenza Village Gift Card €25 available from 01/04/2025	25,00€	1,600	22/05/2026
Fidenza Village	Fidenza Village Gift Card €70 available from 01/04/2025	70,00€	4,200	22/05/2026
Fidenza Village	Fidenza Village Gift Card €120 available from 01/04/2025	120,00€	7,200	22/05/2026
Fidenza Village	Fidenza Village Gift Card €25 available from 01/04/2025	25,00€	1,600	22/05/2026
Fidenza Village	Fidenza Village Gift Card €70 available from 01/04/2025	70,00€	4,200	22/05/2026
Fidenza Village	Fidenza Village Gift Card €120 available from 01/04/2025	120,00€	7,200	22/05/2026
Starhotels	Starhotels Gift Card €50 available from 30/06/2025	50,00€	2,500	22/05/2026
Starhotels	Starhotels Gift Card €100 available from 30/06/2025	100,00€	5,000	22/05/2026
Starhotels	Starhotels Gift Card €150 available from 30/06/2025	150,00€	7,000	22/05/2026
Starhotels	Starhotels Gift Card €250 available from 30/06/2025	250,00€	11,000	22/05/2026
Ducati	Black DC Tonal 2.0 T-shirt available from 21/07/2025	39,00€	3,500	22/05/2026
Ducati	Black short-sleeved DC Speed polo shirt available from 21/07/2025	59,00€	4,000	22/05/2026
Ducati	Black fabric DC Sport vest available from 21/07/2025	99,00€	8,000	22/05/2026
Ducati	Black crewneck Ducati Logo sweatshirt available from 21/07/2025	79,00€	9,000	22/05/2026
Ducati	Long-sleeved Ducati Logo T-shirt available from 21/07/2025	49,00€	6,000	22/05/2026
Ducati	Ducati Style notepad available from 21/07/2025	15,00€	1,000	22/05/2026
Ducati	Redline T5 trolley available from 21/07/2025	239,00€	22,000	31/03/2026
Ducati	Urban travel bag available from 21/07/2025	129,00€	10,000	22/05/2026
Ducati	Urban laptop bag available from 21/07/2025	99,00€	8,500	22/05/2026
Ducati	Redline T3 backpack available from 21/07/2025	129,00€	10,000	30/11/2025
Ducati	Thermo Black water bottle available from 21/07/2025	45,00€	6,500	22/05/2026

Ducati	Ducati dotter umbrella available from 21/07/2025	25,00€	5.500	22/05/2026
Traghetti Lines	Traghetti Lines Voucher €20 available from 01/10/2025	20,00€	1.300	22/05/2026
Traghetti Lines	Traghetti Lines Voucher €50 available from 01/10/2025	50,00€	2.500	22/05/2026
Decathlon	Decathlon Gift Card €10 available from 22/09/2025	10,00€	700	22/05/2026
Decathlon	Decathlon Gift Card €25 available from 22/09/2025	25,00€	1.600	22/05/2026
Douglas	Douglas Gift Card €25 available from 22/09/2025	25,00€	1.600	22/05/2026
IKEA	IKEA Gift Card €10 available from 22/09/2025	10,00€	700	22/05/2026
IKEA	IKEA Gift Card €25 available from 22/09/2025	25,00€	1.600	22/05/2026
PhotoSi	PhotoSi Gift Card €20 available from 22/09/2025	20,00€	1.300	22/05/2026
Miroglio Group	Fiorella Voucher €40 available from 22/09/2025	40,00€	800	31/01/2026
Miroglio Group	Motivi Voucher €40 available from 22/09/2025	40,00€	800	31/01/2026
Miroglio Group	Oltre Voucher €40 available from 22/09/2025	40,00€	800	31/01/2026
Thun	Ceramico ferrovie available from 15/12/2025 From 15/12/2025 to 22/05/2026, the expected score will be only 500 points, instead of 1,000 points	13,65 €	1.000	22/05/2026

Points conversion

PARTNERS	LOYALTY PROGRAM POINTS	CARTAFRECCIA POINTS	DEADLINE FOR REDEMPTION REQUESTS
Volare Loyalty S.p.A.	4.800 Volare points available from 08/07/2024	800	31/03/2026
Volare Loyalty S.p.A.	6.000 Volare points available from 08/07/2024	1.000	31/03/2026
Volare Loyalty S.p.A.	9.000 Volare points available from 08/07/2024	1.500	31/03/2026
Volare Loyalty S.p.A.	21.000 Volare points available from 08/07/2024	3.500	31/03/2026
Volare Loyalty S.p.A.	30.000 Volare points available from 08/07/2024	5.000	31/03/2026
Esselunga S.p.A.	2.000 Fidaty points available from 28/04/2025	1.000	22/05/2026
Esselunga S.p.A.	3.400 Fidaty points available from 28/04/2025	1.700	22/05/2026
Esselunga S.p.A.	5.000 Fidaty points available from 28/04/2025	2.500	22/05/2026
iryó	2.160 iryó points available from 24/09/2025	600	19/12/2025
iryó	3.600 iryó points available from 24/09/2025	1.000	19/12/2025
iryó	5.400 iryó points available from 24/09/2025	1.500	19/12/2025

The transfer of CartaFRECCIA points to the Partners' loyalty programs provided for under this regulation will take place according to the conversion rate specified in the above-mentioned table and requires the Holder's prior enrollment in the relevant program: if the Holder is not yet enrolled in the program of interest, he/she must complete the respective enrollment directly with the Partner.

Once the transfer of CartaFRECCIA points to the Partner's loyalty program has been requested, the operation cannot be canceled.

Please note that, at the time of requesting a reward, the Holder must provide his/her personal data associated with the Partner's loyalty program (e.g., email address and identification code), and the Promoter reserves the right to carry out the necessary checks with the Partner involved.

Railway prizes

PRODUCTS	VALUE (VAT included)	POINTS	DEADLINE	Reference route for value calculation	Reference train for value calculation
Small 2°cl /standard	€ 48,00	1.000	22/05/2026	Napoli - Roma	Frecciarossa
Small Premium	€ 58,00	1.100	22/05/2026	Napoli - Roma	Frecciarossa
Small 1cl/ Business	€ 65,00	1.200	22/05/2026	Napoli - Roma	Frecciarossa
Small Salottino	€ 72,00	1.400	22/05/2026	Napoli - Roma	Frecciarossa
Small Executive	€ 125,00	2.000	22/05/2026	Napoli - Roma	Frecciarossa
Medium 2 cl /standard	€ 95,00	1.300	22/05/2026	Roma - Milano	Frecciarossa
Medium Premium	€ 112,00	1.400	22/05/2026	Roma - Milano	Frecciarossa
Medium 1 cl Business	€ 129,00	1.700	22/05/2026	Roma - Milano	Frecciarossa
Medium Salottino	€ 139,00	1.900	22/05/2026	Roma - Milano	Frecciarossa
Medium Executive	€ 245,00	2.600	22/05/2026	Roma - Milano	Frecciarossa
Large 2 cl Standard	€ 113,00	1.600	22/05/2026	Napoli - Torino	Frecciarossa
Large Premium	€ 134,00	1.700	22/05/2026	Napoli - Torino	Frecciarossa
Large 1 cl Business	€ 155,00	2.000	22/05/2026	Napoli - Torino	Frecciarossa
Large Salottino	€ 165,00	2.300	22/05/2026	Napoli - Torino	Frecciarossa
Large Executive	€ 289,00	3.200	22/05/2026	Napoli - Torino	Frecciarossa
Carnet 10 travels FB 2 cl/standard	€ 636,00	7.000	22/05/2026	Roma - Milano	Frecciabianca
Carnet 10 travels FB 1cl business	€ 884,00	9.000	22/05/2026	Roma - Milano	Frecciabianca
Carnet 10 travels AV 2 cl/standard	€ 760,00	10.000	22/05/2026	Roma - Milano	Frecciarossa
Carnet 10 travels AV 1cl business	€ 1.032,00	14.000	22/05/2026	Roma - Milano	Frecciarossa
Upgrade from 2°cl to 1°cl	€ 31,00	500	31/03/2027	Roma - Milano	Frecciabianca
Upgrade from Standard to Business	€ 34,00	500	31/03/2027	Roma - Milano	Frecciarossa
Upgrade from Business to Executive	€ 116,00	1.000	31/03/2027	Roma - Milano	Frecciarossa
Gift card 25€ ((exclusion from the	€ 25,00	750	22/05/2026		

prize operation pursuant to Art. 6, paragraph 1, letter c-bis of Presidential Decree 430/2001)					
Gift card 50€ (exclusion from the prize operation pursuant to Art. 6, paragraph 1, letter c-bis of Presidential Decree 430/2001)	€ 50,00	1.500	22/05/2026		
Gift 100€ (exclusion from the prize operation pursuant to Art. 6, paragraph 1, letter c-bis of Presidential Decree 430/2001)	€ 100,00	3.000	22/05/2026		
Gift card 150€ (exclusion from the prize operation pursuant to Art. 6, paragraph 1, letter c-bis of Presidential Decree 430/2001)	€ 150,00	4.500	22/05/2026		
Discount 10€ sull'acquisto di Titoli di viaggio* (exclusion from the prize operation pursuant to Art. 6, paragraph 1, letter c-bis of Presidential Decree 430/2001)	€ 10,00	300	22/05/2026		
Access to FRECCIALounge and FRECCIAClub	€ 20,00	600	30/06/2025		

€10 Discount on the Purchase of Travel Tickets (hereinafter also referred to as "Cashback")

- For each purchase of Travel Tickets, it will be possible to accumulate up to a maximum of 2 Discounts, each worth €10.00.
- The Discount is valid for the purchase of Travel Tickets with a minimum value of €20.00 and, in any case, up to a maximum of 50% of the ticket price, even when combined with different Discounts.
- The Discount can be used for the purchase of travel tickets on Freccia trains (excluding Freccia season tickets, Passes, admission rights, Group offer tickets, purchases with the Trenitalia for Business program) at ticket offices, FrecciaClub/Lounges, on the website www.trenitalia.com and on the Trenitalia App, for the purchase of tickets for oneself or for other passenger(s).
- The Discount cannot be used for the purchase of ancillary services or international travel tickets, Regional, Intercity, Intercity Notte, Eurocity/Euronight services, and does not apply to mixed solutions that include, in addition to the Freccia train, an IC or regional train.
- If several Freccia trains are purchased in a single transaction, it will be possible to choose on which train to apply the Discount and, if more than one Discount is available, to decide whether to use them on the same ticket or on different tickets.
- The Cashback cannot be combined with the use of other Discount vouchers.
- The portion of the ticket paid using the Cashback does not entitle the holder to accrue CartaFRECCIA points.
- Cashback transactions will be visible in the CartaFRECCIA account statement.
- For travel tickets purchased using the Cashback, free rebooking (Date/Time) is allowed, if provided for by the type of commercial offer purchased.
- In case of ticket change, the right to reuse the Cashback value is forfeited, and no re-crediting of the points spent is provided.
- The Cashback value is neither refundable nor compensable; therefore, the ticket is refundable only for the actual amount paid.
- Holders of tickets purchased with Cashback may use a different train for the same route, if allowed by the type of ticket purchased and in compliance with the applicable time limits and conditions, by paying the difference between

the full fare and the discounted amount actually paid, plus a €10 penalty.

Any changes to the characteristics of the reward will be published on the website trenitalia.com.