



INTERNATIONAL UNION  
OF RAILWAYS

*unity, solidarity, universality*

**Special Conditions of International Carriage (SCIC)  
for Journeys using Non (Integrated) Reservation Tickets (NRT)**

**Master version**

as of 15 December 2024  
*(including corrigenda 1- 3)*

<b>Glossary and Abbreviations.....</b>	<b>4</b>
<b>1 Statutory basis for carriage .....</b>	<b>8</b>
1.1 International traffic .....	8
1.2 Domestic traffic .....	8
<b>2 Introduction and publication of the Special Conditions of International Carriage .....</b>	<b>9</b>
<b>3 Composition of the Special Conditions of International Carriage .....</b>	<b>9</b>
<b>4 Participating carriers.....</b>	<b>9</b>
<b>5 Issuing-of tickets .....</b>	<b>9</b>
5.1 In general.....	9
5.2 International tickets / through tickets.....	10
5.3 Domestic tickets in foreign sales .....	10
<b>6 Purchase of tickets.....</b>	<b>10</b>
6.1 Advance purchase .....	10
6.2 Offers which may only be sold via certain sales channels .....	10
6.3 Online sales.....	11
<b>7 Period of validity of tickets .....</b>	<b>12</b>
<b>8 Reservation and allocation of accommodation .....</b>	<b>12</b>
8.1 Reservation fee.....	12
8.2 Use of the reservation .....	12
8.3 Exchange and refund .....	13
<b>9 Use of tickets .....</b>	<b>13</b>
9.1 Special rules.....	13
9.2 Surcharge for travellers without a valid ticket .....	13
<b>10 Interruption of journey .....</b>	<b>13</b>
<b>11 Amendment of the contract of carriage .....</b>	<b>14</b>
11.1 Change of route .....	14
11.2 Change to a higher class of travel or to a higher class of train .....	14
11.3 Change of carrier .....	14
<b>12 Offers .....</b>	<b>14</b>
12.1 Calculation of fares.....	14
12.2 Particular fees.....	15
12.3 Reductions for children .....	15
12.4 Group travel.....	18
12.5 Special trains, special coaches.....	20
<b>13 Exchange and refund .....</b>	<b>20</b>
13.1 Exchange.....	20
13.2 Refund .....	20
<b>14 Special conditions for hand luggage .....</b>	<b>21</b>
<b>15 Bicycles taken along by the passenger .....</b>	<b>21</b>
15.1 Bicycle types .....	21
15.2 Conditions for ticket and reservation.....	21
15.3 Provisions of journey with bicycle.....	22
15.4 Liability for bicycles carried by the traveller .....	22
15.5 Participating carriers .....	22

<b>16</b>	<b>Taking dogs and small pets .....</b>	<b>23</b>
16.1	General conditions .....	23
16.2	Carriage charges and special conditions .....	23
<b>17</b>	<b>Special offer of carriage for persons with disabilities or persons with reduced mobility (PRM).25</b>	
17.1	Beneficiaries .....	25
17.2	Offer.....	25
17.3	Issue of ticket.....	25
17.4	Validity of the ticket .....	25
17.5	Participating carriers .....	26
<b>18</b>	<b>Registered luggage.....</b>	<b>26</b>
<b>19</b>	<b>Cancellation of trains and anticipated delays .....</b>	<b>26</b>

- APPENDIX 1** List of the addresses of the carriers who apply these conditions of carriage. A list with addresses of their customer service departments is available online on cit-rail.org
- APPENDIX 2** List of contact addresses for the carriers taking part in chartering special trains or special coaches
- APPENDIX 3** Notice concerning the carriage of dangerous goods in passenger trains (point 7.2 GCC-CIV/PRR (2023))

## Glossary and Abbreviations

Term	Definition
Accommodation	One accommodation unit where train category or class is specified.
Assistance dog	A dog that has been or is being trained as a guide dog, hearing dog or service dog and is in service/in duty during the travel.
Carrier	See contractual carrier.
Choice of route	When there is a choice of route, the journey must be made by one of the routes shown.
CIT	International Rail Transport Committee [Comité international des transports ferroviaires].
CIV Uniform Rules	Uniform Rules concerning the Contract of International Carriage of Passengers by Rail.
Class	Service level of travel with defined comfort (e.g., Business, 1 <sup>st</sup> class, 2 <sup>nd</sup> class).
Contract of carriage	<p>A contract between carrier(s) and passenger which obliges the carrier(s) taking part in the performance of the contract of carriage to carry the passenger from the place of departure to the place of destination.</p> <p>Contract(s) of carriage are documented by ticket(s).</p> <p>Tickets act as prima facie evidence of the conclusion and content of the contract of carriage.</p> <p>However, irregularity or loss of the ticket shall not affect the existence or validity of the contract which shall remain subject to the CIV (Article 6 CIV).</p>
Contractual Carrier	<p>An organisation [by or] on behalf of whom a contract of carriage has been concluded whether the carriage is actually performed by that organisation or by a substitute carrier; in cases of a through- ticket several carriers co-operate as → successive carriers. Then every carrier is responsible for its part [leg] of the journey only.</p> <p>The contractual carrier or successive carriers are indicated on the ticket by their RICS codes. Substitute carriers are not indicated on the ticket</p>
Customer	<p>The activity undertaken in buying the ticket in the name of and for the benefit of the passenger. This entity may differ from a passenger.</p> <p>This entity may differ from a passenger, e.g., company A buys a ticket for a business trip of its employee B. Then A is the customer, B is the passenger. It must be defined who is entitled to which passenger right(s).</p>
Departure point	Railway station, bus station or a port. Includes stops of trains, buses or vessels. Departure point may also be a specific region, a specific country or a frontier point.
Destination point	Railway station, bus station or a port. Includes stops of trains, buses, or vessels. Destination point may also be a specific region, a specific country, or a frontier point.
Domestic section	A section which only involves one country.
Domestic ticket in foreign sales	Ticket which is issued for domestic routes in another country. See also “international ticket”.
e-ticket	Ticket held as an electronic data record capable of being transformed into legible written symbols. Several data records form a single contract of

<b>Term</b>	<b>Definition</b>
	carriage when they are issued as a single (through) ticket in accordance with MIRT.
EWT	East West traffic Tickets
General Conditions of Carriage (GCC)	General Conditions of the carrier(s) prepared in the form of general terms and conditions or tariffs legally in force in each railway undertaking or shipping company and which become, by the conclusion of the contract of carriage, an integral part of it.
GCC-CIV/PRR	General Conditions of Carriage for Rail Passengers (available at <a href="http://www.cit-rail.org/en/passenger-traffic/cit-documentation/">http://www.cit-rail.org/en/passenger-traffic/cit-documentation/</a> ).
GDPR	General Data Protection Regulation
IRT (Integrated Reservation Ticket)	Tickets which are issued as international or national coupons and in which compulsory reservations for a specific train are integrated. An IRT cannot be issued to/from a frontier point.
International ticket	Ticket which is issued for contiguous sections in at least two countries or from a frontier point to a destination point in another country. They may be supplemented by domestic tickets in foreign sales for connecting journeys to the departure point and from the destination point and linked to form a single (through) ticket. See also “domestic tickets in foreign sales”.
Interruption of journey	Any discontinuation of journey except for a transfer from one train to another successive train.
Issuing undertaking	Undertaking issuing a ticket and usually receiving payment. May be also the same legal entity acting as Carrier and /or Distributor. According to the AIV, the issuing undertaking is responsible for handling requests for refunds or delay compensations. The issuing undertaking is indicated on the ticket with its (RICS) code and, where appropriate, its logo or abbreviation. Usually, an undertaking responsible for stock control in case of paper tickets.
NRT [Non (integrated) reservation ticket]	Ticket without an integrated reservation valid on any (NRT) train of the same carriers serving the route marked on the ticket within a defined validity period. Reservations may (in some cases must) be purchased together with the ticket.
Offer	A product sold by an issuing undertaking for a specific tariff with defined conditions of use.
Online purchase/sale	Ordering tickets or purchase online including payment and creation of the ticket online.
Participant ticket	Paper or card document for members of a group travelling together.
Passenger	The person who intends to make, or is making, or has made a journey using the transport services and other services of one or more Carriers. May be different from the Customer
PNR	Passenger Name Record A record in the database that contains the information of a passenger, or a group of passengers travelling together.
PRM	Person with Reduced Mobility According to PRR, this means any person whose mobility when using transport is reduced due to any physical disability (sensory or locomotory, permanent or temporary), intellectual disability or impairment, or any other cause of disability, or as a result of age, and whose situation needs

<b>Term</b>	<b>Definition</b>
	appropriate attention and adaptation to his or her particular needs of the service made available to all passengers.
PRR	Regulation (EC) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers' rights and obligations.
Railway Undertaking (RU)	Legal entity which offers passenger and/or freight rail transport services. It is a private or public organisation holding the licences and certificates which public law defines as necessary and provide traction for trains.
RID	Regulation concerning the International Carriage of Dangerous Goods by Rail (RID – App. C to COTIF)
Reservation ticket	Document which confirms a reservation. A reservation ticket is not a travel ticket unless it is a “ticket + reservation”.
RPT	Rail Pass Ticket. E.g. Eurailpasses, Interrail passes, national passes.
SCIC-EWT	Special international conditions of carriage for journeys using East-West-Traffic Tickets (East-West-Traffic)
SCIC-IRT	Special international conditions of carriage for tickets with integrated reservations (Integrated Reservation Ticket).
SCIC-NRT	Special conditions of international carriage for tickets using non-integrated reservations (Non (integrated) Reservation Ticket).
SCIC-NT	Special international conditions of carriage for journeys using Night Trains (Night Train)
SCIC-RPT	Special international conditions of carriage for rail pass tickets (Rail Pass Ticket).
Single commercial transaction	<p>A single commercial transaction means the purchase of one or more tickets at the same time and through the same distribution channel according to the carrier's (railway undertaking's) given timetable proposal, leading to one single payment.</p> <p>It does not constitute a single commercial transaction if, despite respecting the single payment obligation:</p> <ul style="list-style-type: none"> <li>– a customer for an intended entire journey autonomously splits this entire journey into separate journey segments and/or</li> <li>– does not respect the connection time between the individual journey segments proposed in the timetable offer.</li> </ul>
Single contract of carriage.	Contract of carriage which covers the carriage of the passenger from his/her departure to destination point represented by one or several tickets purchased within a single commercial transaction or within the scope of the options agreed by the carriers if the carriers' special conditions of carriage specifically provide for that.
Special Conditions of International Carriage (SCIC)	Conditions which carriers set down, individually or jointly, for certain international routes or for an international market union to supplement the general conditions of carriage GCC-CIV/PRR.
Standard Fare	The normal price without any reduction.
Substitute carrier	<p>A carrier who has not concluded the contract of carriage with the passenger but to whom the carrier has entrusted the execution of the rail carriage contract in total or in part. See Article 3b CIV.</p> <p>The substitute carrier is not liable in PRR cases. It is joint and severally liable together with the contractual carrier in cases of death and injury to</p>

Term	Definition
	passengers (Article 26 § 5 CIV) or for the transport of registered luggage - cars on auto trains included - (Article 39 § 4 CIV). Substitute carrier(s) is not shown on the ticket.
Successive carrier	Carrier in a chain of carriers who perform the contract of carriage with the passenger and who are liable for the performance of that contract. Successive carriers are shown with their 4-digit RICS codes on the tickets.
Supplementary ticket	Ticket which is issued in addition to the travel ticket(s) and which is used for change of class of travel, change of carrier, change of itinerary, supplements and boarding passes.
Tariff	System of fares with a specific pricing schema.
Through ticket	Single contract of carriage for successive railway services operated by one or more railway undertakings.
Ticket	Valid evidence, regardless of its form, of the conclusion of a contract of carriage.
Train category	The category of service and traffic operation of a train (e.g., regional trains, EuroCity, EuroNight, high-speed trains).
Travel agency	A legal entity which sells rail tickets in the name of and for the account of the carriers, possible in combination with other travel services.
UIC	International Union of Railways (Union internationale des chemins de fer).

---

## **1 Statutory basis for carriage**

### **1.1 International traffic**

Carriage is subject

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)” as well as its Appendix C the “International Carriage of Dangerous Goods by Rail (RID)”.
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EU) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation).
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR), to be found at <http://www.cit-rail.org/en>.
- to these Special Conditions of International Carriage (SCIC-NRT) together with the various carrier’s special conditions of carriage (these include common conditions of carriage for several modes (local transport operators consortium).
- to the law to which a carrier by sea is subject and to the special conditions he lays down for maritime sections in mixed rail/sea carriage.
- for international journeys for which a part of the route or the entire route is travelled with a bus, the carriage by bus is subject to Regulation (EC) No 181/2011 of the European Parliament and of the Council of 16 February 2011 concerning the rights of passengers in bus and coach transport. In so far as these SCIC-NRT conditions contain rules that benefit the traveller more, these are applied in addition.

### **1.2 Domestic traffic**

Tickets for journeys between points within a single country which are issued outside that country, and which do not form part of an international journey, are subject:

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)” as well as its Appendix C the “International Carriage of Dangerous Goods by Rail (RID)”.
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EU) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation),
- to the national law applicable,
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR) in so far as the carrier has declared he will apply them. To be found at <http://www.cit-rail.org/en>,
- to these SCIC-NRT and the contractual carrier’s conditions of carriage for domestic traffic, supplemented as appropriate.

The SCIC-NRT takes precedence over the domestic regulations for international and domestic tickets in foreign sales.

This document contains common conditions for participating Carriers. Each Carrier may define additional or different conditions as long as these Conditions are published and available to passengers.

---

## **2 Introduction and publication of the Special Conditions of International Carriage**

Publication of details of the introduction, amendment or withdrawal of the Special Conditions of International Carriage is to be in accordance with the national law to which the participating carriers are subject.

---

## **3 Composition of the Special Conditions of International Carriage**

This information comes as a reference to point 4.2 GCC-CIV/PRR.

The Special Conditions of International Carriage consist of the SCIC-NRT together with those special conditions of carriage of the participating carriers which depend on trains or offers.

---

## **4 Participating carriers**

Appendix 1 to these SCIC-NRT shows the list of the carriers which participate in it together with their carrier codes and their addresses. The addresses of their customer service departments are available online at [cit-rail.org](http://cit-rail.org)

---

## **5 Issuing-of tickets**

This information comes as a reference to-points 4 and 5.1 GCC-CIV/PRR.

### **5.1 In general**

Tickets, through-tickets if appropriate, are issued for

- individual passengers,
- groups of passengers,
- dogs held by passengers,
- bicycles held by the passengers.

In principle, a separate ticket is issued for each passenger/dog/bicycle.

One ticket may be issued to several passengers travelling together. The number of passengers must be indicated on the ticket.

The tickets have to mention the exact fare name. In case of a standard fare it is not necessary to mention the name.

Group tickets may be issued for a group of at least 6 passengers travelling together.

For groups, either

- a single group ticket and one participant ticket for every group member except for the group leader can be issued
- or
- an individual ticket can be issued for each group member.

Passengers with specific requirements may be required to make reservations for the corresponding additional services.

In function of the carriers' special conditions of carriage, and/or the offer and/or the sales channel, tickets are issued for named individuals or as impersonal tickets.

Return tickets are issued, with:

- outward and return journeys via the same route,
- outward and return journeys via different routes,
- return journey from a point different from the destination point of the outward journey,
- return journey to a point different from the departure point of the outward journey.

## **5.2 International tickets / through tickets**

5.2.1 International (crossfrontier) tickets are issued for a journey of

- one carrier or successive carriers serving the passenger's route in at least two countries
- one or more carriers, up to / from the border point

The passenger may cover one or more parts of the international journey with other valid ticket/s, which is/are accepted accordingly by the carrier's Special Conditions.

5.2.2 If, in the case of No. 5.2.1 several tickets are sold in a single commercial transaction according to point 4.6 GCC-CIV/PRR they constitute a through ticket documenting a single contract of carriage. This applies to a combination of tickets issued under this SCIC-NRT as well as to a combination of tickets issued under this SCIC-NRT and other international tariff (SCIC-IRT, SCIC-NT) and under a nationwide domestic tariff which is accepted as part of an international journey by the carrier's Special Conditions, if together, they cover the whole international journey of the passengers.

5.2.3 Exception: Deviating from No. 5.2.2, these tickets will not constitute a through ticket if

- a) the special conditions of the carriers involved state something different,
- b) the fact that the tickets represent separate contracts of carriage is mentioned on the tickets, or on another document or electronically in such a manner that allows the passenger to reproduce the information for future reference, and
- c) the passengers were informed of this prior to the purchase of the tickets.

## **5.3 Domestic tickets in foreign sales**

Domestic tickets in foreign sales are issued for domestic routes in another country.

---

## **6 Purchase of tickets**

### **6.1 Advance purchase**

The advance purchase period is up to 12 months before the first day of validity.

The advance purchase period may be reduced or extended according to technical or commercial constraints (for example, change of timetable or for special offers).

Minimum and maximum time limits for advance purchase may apply to special offers and/or certain routes.

### **6.2 Offers which may only be sold via certain sales channels**

Special conditions of carriage may apply to offers which are only available via certain sales channels.

Sales of tickets can be made through different sales channels, via the Carriers' points of sales, travel agencies or Distribution partners' points of sales.

The Carrier's sales conditions always take precedence over any Distribution partner's conditions (whether it is a different railway, a travel agency, etc.).

Payment must be made in accordance with the procedures permitted by the issuing undertaking.

Tickets can be issued in different forms:

the ticketing mode must always be chosen according to the Carrier's ticketing conditions and the Distribution partner's technical limitations.

### **6.3 Online sales**

If carriers sell tickets online, the conditions below are to apply.

- 6.3.1 Online sales are made via the internet and as appropriate via the carriers' or travel agencies' sales points.
- 6.3.2 Tickets sold online which are issued on paper are to contain a security certificate.
- 6.3.3 E-tickets which only consist of an electronic record may be
- held on electronic data media containing chips
  - held on other electronic data media held by the passenger
  - held as a passenger name record (PNR) on paper or electronically (manifest on list)
- 6.3.4 Payment is to be made online for bookings which passengers make via the internet.
- 6.3.5 The conditions of the issuing point in question apply to online issue by the carriers' sales points or authorised travel agencies.
- 6.3.6 Online paper and e-tickets are issued at least for one named individual as personal tickets. This is achieved by linking the personal data in the record with the data on the card entitling the passenger to a reduction, the charge card, credit card or an official identity document with a photograph, as appropriate.
- 6.3.7 As a minimum the passenger must supply the issuing undertaking with the following customer data:
- Family name, first name
  - e-mail address
  - payment data (for example, type of card, account number, sort code, IBAN, BIC, etc.)
- 6.3.8 The terms of issuing and usage are given in the special conditions of carriage of the carrier.
- 6.3.9 Online paper tickets and e-tickets are not transferable. They are only valid in conjunction with the payment card used as identification when booking or with an official identity document with a photograph. The passenger named on the ticket must be the same as that of the official identity document. A single ticket which is valid for more than one passenger can be issued stating only the name of one of the passengers.
- 6.3.10 Payment must be made in accordance with the procedures permitted by the issuing undertaking.
- 6.3.11 Online paper and e-tickets are issued to children travelling alone in accordance with the conditions which the carrier notified to the issuing undertaking.
- 6.3.12 Exchange and refund (linked to point 5.2.5 GCC-CIV/PRR)
- Exchange, and refund of online paper tickets and e-tickets may only be made via the portal or as appropriate via the carrier who issued the tickets.
- The carriers' special conditions of carriage apply to the exchange, and refund of online paper tickets and e-tickets.

## **6.4 Tickets for groups.**

All details for Group Travel can be found under No. 12.4.

---

## **7 Period of validity of tickets**

Tickets are in general valid 4 days including the first day of validity (for example 1<sup>st</sup> day of validity 01/04/year, last day of validity 04/04/year).

Nevertheless, issuing undertakings may issue tickets with a shorter period of validity in their special conditions of carriage.

As an exception, for issuer LTG Link and TCDD, the period of validity of tickets is 15 days.

On a bilateral basis, tickets with a longer validity can be issued.

Validity begins on the day shown on the ticket.

The ticket's first day of validity counts as a full day. Passengers may start their journeys on any day on which their ticket is valid at their discretion, but passengers must finish their journeys on a train which is timetabled to arrive at their destination point by 24.00 hours on the last day of validity.

The period of validity may be extended by maximum the validity period of the original ticket without charge if the ticket cannot be used within its period of validity for unavoidable reasons (illness, serious accident, etc.) The conditions of the carrier, to whom the request is made, are applicable.

Tickets for offers linked to specific trains are only valid on the date and in the train shown on the ticket.

---

## **8 Reservation and allocation of accommodation**

This information comes as a reference to point 5.1.4 GCC-CIV/PRR.

A reservation guarantees a passenger accommodation. The carriers' special conditions of carriage lay down the conditions in which reservation is possible or, as appropriate, compulsory, and how reservation tickets are to be issued. Timetables are to indicate trains for which reservation is compulsory.

Reservations may only be requested eleven months before the beginning of the journey at the earliest. Accommodation is allocated in accordance with each carriers' conditions.

The Special Conditions of Night trains specifies the conditions for the reservation of couchettes and sleeper berths.

### **8.1 Reservation fee**

The carrier may make a charge for each reservation. The charge may depend on the class of travel, the category of service or the sales channel. See No. 12.2 for the use of whole compartments.

### **8.2 Use of the reservation**

A reservation ticket will be issued for every reservation.

A reservation ticket is only valid with the associated travel ticket on the days, trains, carriages and seats indicated. Carriers may insist that a travel ticket is purchased at the same time as the reservation.

Accommodation is allocated in accordance with each carriers' conditions. Train staff may permit passengers without reservations to travel on trains with compulsory reservation if there is accommodation available.

In exceptional circumstances, train/carrier staff may allocate accommodation other than that shown on the reservation ticket.

Reserved accommodation is to be claimed within 15 minutes of departure from the station from which the reservation applies; if this is not done the entitlement to accommodation expires.

Passengers may indicate that an empty seat is occupied. Should passengers leave seats without a clear indication of occupation, they are to lose claim to them.

### 8.3 Exchange and refund

In principle, passengers may not exchange reservations for seats.

Reservation fees for seats will not be refunded.

---

## 9 Use of tickets

This information comes as a reference to point 6.2 GCC-CIV/PRR.

### 9.1 Special rules

Special charges/supplements may apply to the use of certain trains or coaches (sleeping cars, couchette coaches, seated coaches, etc.).

Where there is a choice of route, the journey must be made by one of the routes shown. Changing during travel from one route to another route shown in the routing field is not permitted.

Handwritten international and national tickets are only valid if they are stapled into a cover.

Outbound halves of return tickets become invalid after the inbound journey has started.

Carriers may require passengers to take specific actions prior to departure in order to consider tickets validated (e.g., stamping.) These conditions are to be mentioned in the Carrier's Special Conditions of Carriage.

Carrier	Condition
Trenitalia	Tickets issued by Trenitalia in Italy must be validated before the start of the journey. After having been date-stamped, these tickets are valid on Trenitalia trains for maximum of 4 hours.
SNCF	Tickets issued by SNCF in France must be validated before the start of the journey. After having been date-stamped, these tickets are valid on SNCF trains maximum of 24 hours
Vy Gruppen*	In Norway NRT tickets are allowed in 2. class only.

\* Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, Go Ahead Nordic

### 9.2 Surcharge for travellers without a valid ticket

Passengers who cannot produce a valid ticket during ticket inspection must purchase a ticket for the route section operated by the carrier in question pursuant to its conditions might have to pay a surcharge on top of the fare. The regulations governing these scenarios are detailed in the carriers' Special Conditions of Carriage.

---

## 10 Interruption of journey

This information comes as a reference to point 6.2.5 GCC-CIV/PRR.

In principle, passengers may interrupt their journeys as often as they please without formality within the period of validity of the ticket.

The carriers' special conditions of carriage may provide for exceptions for certain offers.

The period of validity is not extended to take account of interruption of journey.

Passengers may only resume their journeys at the point their journeys were interrupted or at a point further along the route they have not yet travelled.

---

## **11 Amendment of the contract of carriage**

### **11.1 Change of route**

In general, changing the routing of international and domestic tickets in foreign sales is permitted. Carriers may however prohibit changes of route in their conditions of carriage.

### **11.2 Change to a higher class of travel or to a higher class of train**

In general, passengers holding international tickets and domestic tickets in foreign sales may change to a higher class of travel, a higher service category or to a higher class of train. A charge for this change may be applicable. Carriers may however prohibit changes to class of travel or to a higher class of train.

No extra charge will be raised if an accommodation in a higher class or category of service is allocated for reasons within the responsibility of the carrier.

If passengers have their allocated in a lower class or category of service, the train crew will certify that on the ticket, reservation ticket or on an appropriate receipt. The difference in price will be refunded in accordance with the carriers' special conditions of carriage.

### **11.3 Change of carrier**

In principle, where several carriers serve a section of route in parallel, passengers may not travel with a different Carrier than that indicated on their ticket. Individual carriers may permit change of carrier under special conditions; the details are then specified in their special conditions of carriage.

---

## **12 Offers**

The carriers' fares are based on a single journey in the classes of train, classes of travel and service categories they offer.

The principles governing reductions from these basic fares are laid down below. If, and under what conditions, carriers offer further reductions is laid down in their special conditions of carriage.

Carriers are to publish details of fares in accordance with the provisions of the applicable national law.

### **12.1 Calculation of fares**

Fares are calculated on basis of the tariff valid on the day of issue of the ticket by adding together the fares for the various participating carriers' sections. The tariff currency is Euro (€).

The fare set by the carrier will be charged for single journeys.

For return journeys via the same route, twice the fare for the single journey will be charged, or if appropriate, a special fare set by the carrier for the complete return journey.

For return journeys via different routes:

- If the same carrier is used for the out- and inbound journey, the sum of the fares for the single journeys out- and inbound will be charged, provided there is no special fare for the complete return journey.
- If different carriers are used for the out- and inbound journey, the fare for each leg will be set by the carrier in question.

For return journeys where the inbound journey starts from a point different from the destination of the outbound journey or an inbound journey to a destination other than the departure point of the outbound journey, the sum of the single fares for each leg will be charged.

Individual carriers may apply special provisions for calculating fares for domestic tickets in foreign sales; these provisions are shown in the special conditions of carriage.

## **12.2 Particular fees**

The fees and charges (local supplements, port taxes, etc.) shown in the special conditions of carriage of the various carriers will be added to the standard fares. Reductions allowed from standard fares (including reductions for children) do not apply to additional fees and charges subject to the carriers' special conditions of carriage providing otherwise.

Exclusive use of a whole compartment is permitted provided tickets and a reservation ticket are bought for all the accommodation in the compartment. Only the actual passengers may take advantage of the reductions they may be entitled to. The standard fare is to be paid for all the other accommodation in the compartment.

## **12.3 Reductions for children**

The principles for reductions for children are set down below.

For the purposes of this provision, the criterion for the age of a child is its age on the day the journey has begun. The ticket held by the accompanying person is valid for the carriage of children free-of-charge unless mentioned otherwise under 12.3.1.

Children under the age mentioned in column 2 of the table in No. 12.3.1 (special conditions see under "Remarks" in No. 12.3.1) accompanied by an adult travel free of-charge, however if a seat reservation is wished or needed, this has to be paid.

Children between the ages mentioned in columns 2 and 3 of the table in No. 12.3.1 pay the standard fare of an adult with the carrier's reduction shown in the table below, column 6 (child fare).

Where appropriate, a seat reservation is issued under the same conditions as for adults.

In some countries special conditions may apply to children travelling alone as well as accompanied by another person.

### 12.3.1 Rules for children's age

Carriers apply the following age limits and reductions for child's fare. For children traveling alone, the most restrictive rule is applied when travelling with an international ticket. This also applies for the age of the child attendant.

1	2	3	4	5	6	7
Carrier	Age limit				Discount (in %)	Remarks
	Free travel under...	Child discount under ...	Travelling alone over...	Child-attendant over...		
<b>ATTICA</b>	4 years	13 years	18 years or 15 years with parent/legal guardian. From 15 to 18 years children may travel alone with a written authorization by the parent/legal guardian	18 years	50%	Comment on free travel with reservation: Infants under the age of 4 who do not occupy a bed/aircraft type seat pay only 6,00 € per passage; children travelling in cabins must be accompanied by a paying adult.
<b>BDZ</b>	6 years	12 years	10 years		50%	
<b>CD</b>	6 years	18 years	6 years	10 years	50%	Comment on free travel with reservation: <ul style="list-style-type: none"> <li>• Age from the age of 15 must be proven by valid ID</li> <li>• Maximum of 2 children</li> </ul>
<b>CFL</b>	6 years	12 years	6 years		50%	only in 1st class, 2nd class for free
<b>CFR CALA-TORI</b>	6 years	15 years	18 years	18 years	50%	Comment on free travel with reservation: Free ticket will be necessary; maximum of 2 children
<b>CP</b>	4 years	13 years	No specific age limit		50%	Age must be confirmed by ID
<b>DB</b>	6 years	15 years	6 years		50%	
<b>DSB</b>	6 years	16 years	6 years		50%	Comment on free travel with reservation: Maximum of 2 children
<b>Hellenic Train</b>	4 years	12 years	12 years		50%	
<b>HZPP</b>	6 years	12 years	6 years		50%	
<b>IE</b>	5 years	19 years	5 years		50%	
<b>LTG Link</b>	6 years	12 years	6 years		50%	
<b>MÁV-START/ GYSEV</b>	6 years	15 years	10 years; under 18 years children may travel alone with a written authorization by the parent/legal guardian	18 years	50%	Comment on free travel with reservation: In night trains child ticket necessary

1	2	3	4	5	6	7
Carrier	Age limit				Discount (in %)	Remarks
	Free travel under...	Child discount under ...	Travelling alone over...	Child-attendant over...		
NS	4 years	12 years	12 years	18 years	50%	
ÖBB	6 years	15 years	6 years	No minimum age for NRT	50%	Including the private carriers represented by ÖBB
PKP	6 years	16 years	No specific age limit	18 years	50%	<ul style="list-style-type: none"> <li>• “PKP Intercity” and Polish carriers accepting international tickets</li> <li>• Comment on free travel with reservation: Max. 1 child under 6 years accompanied by an adult of at least 18 years travel for free.</li> </ul>
SBB	6 years	16 years	6 years		50%	Including the private carriers represented by SBB.
SJ	7 years	20 years	7 years		50%	and Swedish carriers accepting international tickets, mainly IRT
SNCB	12 years	12 years	12 years under 18 years children may travel alone with a written authorization by the parent/legal guardian	18 years	40%, minimum €2,50 (2. cl) and minimum €3,30 (1 cl)	<ul style="list-style-type: none"> <li>• Regarding column 1: <ul style="list-style-type: none"> <li>- Max. 4 children between 0 and under 12 years accompanied by an adult of at least 18 years travel for free.</li> <li>- A free ticket for the accompanied child is necessary.</li> <li>- No free children in case of Group travel</li> </ul> </li> <li>• Regarding column 2: As of the 5th child, 40% discount applies</li> <li>• Age must be proven by valid ID.</li> </ul>
SNCF	4 years	12 years	4 years		50%	
SV	6 years	14 years	14 years	16 years	50%	Comment on free travel with reservation: free travel for max. 1 child
SZ	6 years	15 years	7 years		50%	
TCDD	4 years	12 years	4 years		50%	
Trenitalia	4 years	12 years	n.a.		50%	
VY Gruppen <sup>1</sup>	6 years	18 years	12 years		75%	
ZFBH	4 years	12 years	4 years		50%	
ŽPCG	6 years	14 years	6 years		50%	
ŽRS	4 years	12 years	4 years		n.a.	
ZRSM (MZ)	4 years	12 years	4 years	16 years	50%	
ZSSK	6 years	16 years	6 years	16 years	50%	

<sup>1</sup> “Vy Gruppen” accepting international tickets: Vy Tog AS, SJ Norge AS, Go-Ahead Nordic AS

## **12.4 Group travel**

Groups can only be accepted for travel if the carrier is able to accommodate the group in timetabled trains, ship, or buses. Group travel might be subject to compulsory reservation.

A reduction for a group will be allowed if the reduced fare is paid for at least 6 persons.

The passengers forming the group must travel together in the same train, ship or bus for the whole journey.

Carriers reserve the right to withdraw the provisions of this section for specific periods of time or for certain trains, ship and buses.

### **12.4.1 Booking the tickets**

Group tickets can be ordered and paid until the train departure provided the issuing undertaking has no special regulations. For the purchase of a group ticket the following information must be provided:

- the name of the group,
- the complete route, the date of departure,
- the total number of participants and
- the number of adults,
- the number and age of any children,
- the name of the group leader.

The group leader is responsible for observing the instructions given to him by the participating carriers, and for the behaviour of members of the group.

The applicant is responsible for the accuracy of the information given in the booking.

## 12.4.2 Reductions

The reductions for groups are given in the following table. The carriers' special conditions of carriage may provide for other reductions.

Carrier	Groups in timetabled trains, ships or buses		
	Number of participants	Reduction in %	
		Single journey	Return journey
ATTICA Maritime section: Ancona/Igoumenitsa/Patras Bari/Igoumenitsa/Patras Venice/Igoumenitsa/Patras (The Greece-Italy routes are jointly operated with ANEK LINES)	6 and more	20	20
BDZ	6 and more	35	35
CD	6 and more	30	30
CFL	6 and more	30	30
CFR Calatori	6 and more	35	35
IE	6 and more	20	20
DB	6 and more	10	10
DSB	6 and more	20	20
Hellenic Train	6 and more	25	25
HZPP	6 and more	40	40
IE <sup>1</sup>	11 and more	10	10
LTG Link	6 and more	25	25
MÁV-START/GYSEV	6 and more	30	30
NS	10 and more	10	10
ÖBB	6 and more	30	30
PKP (PKP Intercity and Polish carriers accepting international tickets)	6 and more	20	20
SBB/CFF <sup>2</sup>	6 and more	30	30
SNCB	10 and more	10	10
SNCF <sup>3</sup>	10 and more	30	30
SV	6 and more	30	30
SZ	6 and more	30	30
TCDD	6 and more	30	30
Trenitalia	10 and more	10	10
VY Gruppen <sup>4</sup>	10 and more	10	10
ZFBH	6 and more	30	30
ŽPCG	6 and more	35	35
ŽRSM (MZ)	6 and more	30	30
ZSSK	6 and more	35	35

<sup>1</sup> Group reductions only available Mondays – Thursdays on IE services

<sup>2</sup> Including the private carriers represented by SBB

<sup>3</sup> Reductions are not allowed in certain TGV trains or on certain days which are shown in SNCF timetable documentation

<sup>4</sup> "Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, Go Ahead Nordic

#### 12.4.3 Child reductions

Children forming part of a group pay the reduced group fare of an adult with the carrier's reduction for children shown in the table of No. 12.3.1, column 6. The age limits for children shown in No. 12.3.1, columns 2 and 3 apply.

#### 12.4.4 Exclusive use of a compartment

If the group requires the exclusive use of one or more compartments, the group ticket must be made out for the number of seats in the compartment(s).

#### 12.4.5 Exchange and refund of group tickets

Carriers may impose restrictions in their special conditions of carriage.

### 12.5 Special trains, special coaches

It is possible to charter special trains or special coaches. Conditions and charges may be requested from the carriers. Appendix 2 shows the list of contact addresses for the carriers taking part in chartering of special trains or special coaches.

---

## 13 Exchange and refund

This information comes as a reference to point 5.2.5 GCC-CIV/PRR.

### 13.1 Exchange

Exchange may only be made within the period laid down by the carrier. Special regulations for exchange may apply to special offers.

As appropriate, a difference in fares may be refunded or charged to the passenger.

### 13.2 Refund

In principle, the fare for a ticket will be completely or partially refunded if the ticket is not used at all or is only partially used. Non-use or partial non-use must be confirmed on the ticket as of the first day of validity or until the time of departure according to the Carrier's conditions. If the ticket bears no confirmation of non-use or partial use, appropriate evidence may be required with the application for refund (medical statement, new ticket bought instead of the unused ticket, etc.)

#### 13.2.1 Submission and handling of applications for refund

The provisions of the GCC-CIV/PRR apply as regards submission and handling of applications for refund.

Applications for refunds are to be submitted to the issuing undertaking together with the original tickets at the latest one month after the validity of the ticket has expired. This period can be extended to three months, according to specifications in the SCIC of the issuing undertaking.

The requests themselves will be dealt with, in principle by the issuing undertaking, within a maximum period of three months after receiving the application and all the supporting documents from the passenger.

#### 13.2.2 Handling fee

A fixed or variable amount may be withheld from the amount to be refunded. The amount of this fee will be set by the undertaking handling the refund.

---

## 14 Special conditions for hand luggage

This information comes as a reference to point 7.1 GCC-CIV/PRR.

As a rule, each passenger may take not more than three easy-to-handle items as hand luggage. The special conditions of the carrier have to be checked for the exact maximum measurements.

Bulky items (skis, surfboards, musical instruments, prams, etc.) are only permitted if there is suitable space in the train to store them. As appropriate, they are to be dismantled, folded or packaged.

Notice concerning the carriage of dangerous goods in passenger trains can be found in the Appendix 3.

### Special exceptions of hand luggage carriage

Carrier	Condition
DB-OeBB cooperation	Hand luggage and folded bicycles are allowed in DB-OEBB-corporation trains if the measures of 90 x 60x 40 cm is not extended.

---

## 15 Bicycles taken along by the passenger

This information comes as a reference to point 7.5 GCC-CIV/PRR.

The carriers' timetable documentation specifies the trains in which it is possible to take bicycles and if a reservation is required.

If bicycle racks are available, in principle bicycles may be taken. Bicycle racks are shown by pictograms on coaches, and, when available, by indicators on the platform.

Carriers may refuse to carry certain types of bicycles or allow folded bicycles only. For special regulations see table in 15.5.

### 15.1 Bicycle types

The following types of bicycles may be taken:

- commercially available bicycles (including those with auxiliary electric motors; the battery must remain installed in the bicycle and shall not be charged onboard the train.
- bicycle trailers for children or goods
- two-seat tandems, recumbent bicycles

### 15.2 Conditions for ticket and reservation

In order to take a bicycle along, passengers must hold

- a. an international ticket for the same route, date, train as the bicycle ticket described in b. is issued.
- b. an international bicycle ticket.

For special types of bicycles additional international bicycle tickets may be required.

- c. a reservation or allocation of a dedicated space.

**One** space is adequate for a commercially available bicycle, a two-seat tandem, or a recumbent bicycle

**Two** spaces are necessary for a commercially available bicycle with a trailer.

For the journey on which the bicycle is taken along the conditions of carriage of the carrier apply.

The bicycle fare is calculated from the NRT-fare of an adult with the carrier's reduction mentioned in the table below (column 4).

Additional spaces in accordance with the carrier's arrangements may be necessary to accommodate special types of bicycles.

### 15.3 Provisions of journey with bicycle

Passengers load and unload their bicycle themselves. The loading is done without the luggage attached to the bicycle.

### 15.4 Liability for bicycles carried by the traveller

Carriers are only liable for accompanied bicycles in accordance with their liability for hand luggage (Article 33 – 35 CIV).

Passengers must therefore secure their bicycles to prevent damage and theft and if appropriate insure them.

The carrier accepts no liability for luggage which passengers leave on the bicycle. This also applies to accessories not permanently attached to the bicycle, such as water bottles, pumps, speedometers, computers, etc.

### 15.5 Participating carriers

1	2	2	4	5	6
Carrier (Abbreviation)	Sale of the international bicycle ticket (active participation)	Recognition of the international bicycle ticket (passive participation)	Discount (in %) <sup>1</sup>	excluded types	Remarks
ATTICA	no	yes	100%		
CD	yes	yes	90%, minimum €2,00	Tandems and multi seat bikes	No charging of electric vehicles on trains.
CFL	yes	yes	100%		
DB	yes	yes	90%, minimum €7,50	Tandems, S-Pedelecs, Cargo bicycles, Trailer for children if unfolded	Reservations for long distance trains are compulsory.
DSB	yes	yes	90%	Tandems and multi seat bicycles, trailer for children if unfolded	Reservations for long distance trains and regional trains are compulsory.
HZPP	yes	yes	90%		
LTG Link	Yes	yes	45%	Bicycles with internal combustion engine, bicycle trailers, cargo bicycles, tandems	
MÁV-START/ GYSEV	yes	yes	80%	Recumbent bicycle, Cargo bicycle and trailer, petrol powered bicycles	Measures of bicycle: length: 185 cm Weight: max. 30 kg
NS	yes	yes	National: 75%, minimum €7,95  International: 75%	bicycles with internal combustion engine, bicycle trailers, Cargo bicycles, tandems, recumbent bicycles.	

<sup>1</sup> Reduction applies to NRT full fare 2<sup>nd</sup> class unless otherwise stated

1	2	2	4	5	6
Carrier (Abbreviation)	Sale of the international bicycle ticket (active participation)	Recognition of the international bicycle ticket (passive participation)	Discount (in %) <sup>1</sup>	excluded types	Remarks
ÖBB	yes	yes	90%, minimum €2,00	Tandems	Measures of bicycle: length: 185 cm height: 110 cm width: 60 cm Wheel diameter: 28 inch (74 cm) Tire width: 4.2 cm Weight: max. 30 kg
PKP	yes	yes	90%	Tandem, S-Pedelecs (PKP-DB)	PKP Intercity and Polish carriers accepting international tickets
SBB/CFF	yes	yes	80%		International tickets are also valid on all the Swiss private railways associated with the NRT.
SNCB/NMBS	yes	yes	75%, minimum €4,00		Regional and domestic trains only accept bicycles when there is space.
SZ	yes	yes	90%		
ZSSK	yes	yes	90%	Tandems	

## 16 Taking dogs and small pets

This information comes as a reference to point 8 GCC-CIV/PRR.

### 16.1 General conditions

- 16.1.1 Passengers may take pets which are small and not dangerous and can be taken in containers as hand luggage. The containers must be so constructed that they cannot injure or damage people or property.
- 16.1.2 In addition, passengers may take dogs which are not in containers as hand luggage, or which cannot be put in containers provided they are on a lead and fitted with a suitable muzzle.
- 16.1.3 No other animal or animals with infectious diseases may be carried. Animals, except assistance dogs, may not be taken into coaches with catering installations. In addition, assistance dogs are excluded from the obligation to be muzzled.

### 16.2 Carriage charges and special conditions

- 16.2.1 Small animals covered by No. 16.1.1 and assistance dogs will be carried free of charge. For assistance dogs, free tickets are issued on basis of No. 17.
- 16.2.2 A fare for dogs carried without a container is calculated from the NRT-fare for adults with the carrier's reduction mentioned in the table below (column 2). Special supplements will not be charged. Whether further reductions are allowed is covered in the conditions of carriage for special offers. Accommodation will not be reserved for animals.

Carriers may exclude animals from specific class or coaches.

<sup>1</sup> Reduction applies to NRT full fare 2<sup>nd</sup> class unless otherwise stated

1	2	3
Carrier	Discount (in %) <sup>1</sup>	Remarks
Attica		On board Attica Group vessels, pets free on open decks (with leash, muzzle and attendant). Special offers inside the vessels: <ul style="list-style-type: none"> <li>• Pet kennels at €20/pet,</li> <li>• Pet cabins at €50/per pet</li> </ul> Attendants must always carry a pet passport or an updated pet health certificate (cf. <a href="http://superfast.com/animals">superfast.com/animals</a> )
BDZ	50%	
CD	50%	No carriage in first class or in sleeping cars allowed.
CFL	50%	
CFR Calatori	50%	
DB	50%	Reduction applies on class of passenger's ticket
DSB	50%	No carriage in first class cars allowed, except assistance dogs or dogs accompanying blind passengers. Each fare-paying passenger may take only one dog.
GYSEV	50%	
Hellenic Train	50%	
HZPP	50%	
IE	100%	One dog per passenger
LTG Link	50%	
MÁV-START	50%	<ul style="list-style-type: none"> <li>• Dogs covered by No. 16.1.2 are not allowed in first class</li> <li>• Animals are not allowed in sleeping and couchette cars serviced by Hungarian operator. Exception of assistant dogs according to No. 17.5</li> </ul>
NS	National: 50%, minimum: €3,50  International: 50%	
OeBB	90%, minimum €2,00	
PKP	80%	PKP Intercity and Polish carriers accepting international tickets
PV	n/a	
SBB	50%	
SJ	100%	Special pet seat
SNCB	75%, minimum €3,00	
SNCF	50%	
SV	50%	
SZ	50%	
TCDD	50%	
Trenitalia	50%	Not allowed on regional trains expressly indicated in the Official Timetable with a specific symbol (exception for those kept in the container and assistance dogs)
Vy Gruppen <sup>2</sup>	50%	Pets/Dogs with shoulder height over 40 cm is given 50% discount. Seat reservations is mandatory. Small pets under 40 cm shoulder height travel for free. Small pets covered by No. 16.1.1 and dogs covered by No. 16.1.2 are not allowed in sleeper compartments.
ZFBH	50%	
ŽPCG	50%	
ŽRMS	50%	
ŽRS	n/a	
ZSSK	50%	Small pets covered by No. 16.1.1 and dogs covered by No. 16.1.2 are not allowed in first class or in sleeping cars.

<sup>1</sup> Reduction applies to NRT full fare 2<sup>nd</sup> class unless otherwise stated

<sup>2</sup> Vy Gruppen: Vy Tog AS, SJ Norge AS, Go-Ahead Nordic AS

---

## **17 Special offer of carriage for persons with disabilities or persons with reduced mobility (PRM)**

This information comes as a reference to point 14.2 GCC-CIV/PRR.

### **17.1 Beneficiaries**

To benefit from the offer under No. 17.2 the following groups of passengers (Beneficiaries) are authorized:

- a) holders of a national registration card/PRM card (or an appropriate official document) being entitled to travel with an assistance dog or an accompanying person,
- b) holders of an EU Disability Card showing the letter "A".

Beneficiaries under a) must carry his/her national registration card/PRM card (or the appropriate official document) and being able in a position to identify himself/ herself.

Beneficiaries under b) must be able to show the EU Disability Card during the travel.

### **17.2 Offer**

Beneficiaries under No. 17.1 who pay the standard or a reduced fare for international journeys may be accompanied by an accompanying person and an assistance dog travelling free of charge.

The accompanying person/assistance dog must hold a zero price-ticket, showing the reason of the discount.

If the Beneficiary is a child and usually entitled to travel without ticket (see No. 12.3.1) this person has to buy a child ticket to be entitled to an accompanying person.

If required, the reservation fee for accompanying persons is obligatory as well as supplements for the use of certain coaches and/or trains.

### **17.3 Issue of ticket**

International tickets and domestic tickets in foreign sales for Beneficiaries under **No. 17.1 a)** as well as accompanying persons/assistance dogs shall be issued by a sales point in the country in which the national registration card/PRM card was issued under the national conditions for travels by train.

International tickets and domestic tickets in foreign sales for Beneficiaries under **No. 17.1 b)** as well as accompanying persons/assistance dogs can be issued at sales points of any railway, that accept the EU Disability Card (see No. 17.5)

The free ticket for accompanying persons/assistance dogs can be issued only to the networks of participating railways (see No. 17.5).

### **17.4 Validity of the ticket**

The ticket for the accompanying person/assistant dog is valid only for same service class and on the same route/coach/compartment as the ticket of the Beneficiary.

Accompanying persons not travelling together with a Beneficiary are considered as a passenger without a valid ticket.

## 17.5 Participating carriers

Carrier	Acceptance of national registration card/PRM card	Acceptance of EU Disability Card	Remarks
Attica			
BDZ	yes	yes	Acceptance only for blind PRM.
CD <sup>(1)</sup>	yes	yes	
CFL <sup>(1)</sup>	yes	yes	
CFR Calatori	yes	no	Acceptance only for blind PRM.
DB <sup>(1)</sup>	yes	yes	Only fully trained assistance dogs are accepted
DSB <sup>(1)</sup>	yes	yes	
Hellenic Train <sup>(1)</sup>	yes	yes	
HZPP	yes	yes	Acceptance only for blind PRM.
IE	yes	no	Acceptance only for blind PRM.
MÁV-START <sup>(1)</sup>	yes	no	Acceptance only for blind PRM and PRM using a wheelchair.  Only fully trained assistance dogs attending blind passengers are accepted
GYSEV	yes		Acceptance only for blind PRM.
NS <sup>(1)</sup>	yes	yes	
ÖBB <sup>(1)</sup>	yes	yes	
PKP	yes	yes	Acceptance for blind PRM only. PKP Intercity and Polish carriers accepting international tickets
SBB/CFF <sup>(1)</sup>	yes		
SNCB/NMBS <sup>(1)</sup>	yes	yes	
SNCF	yes	yes	Acceptance only for blind PRM.
SV	yes		Acceptance only for blind PRM.
SZ <sup>(1)</sup>	yes	yes	Acceptance only for blind PRM and PRM using a wheelchair.
TRENITALIA	yes	yes	Acceptance only for blind PRM.
ZPCG	yes		Acceptance only for blind PRM.
ZRSM (MZ)	yes		Acceptance only for blind PRM.
ZSSK <sup>(1)</sup>	yes	yes	Only fully trained assistance dogs are accepted

(1) If, on the part of the carrier, accommodation of a wheelchair user is possible only in 1st class, the usage is possible with a 2nd class ticket.

---

## 18 Registered luggage

This information comes as a reference to point 9 GCC-CIV/PRR.

The conditions for the carriage of accompanied registered luggage are published in the special conditions of carriage of the carriers which offer the service.

---

## 19 Cancellation of trains and anticipated delays

This information comes as a reference to points 10 and 11 GCC-CIV/PRR.

Points 10 and 11 GCC-CIV/PRR cover the entitlement of passengers to refunds, compensation and assistance in the event of train cancellation or delay in accordance with Articles 18 - 20 PRR 2021/782.

Compensation for delay for holders of Rail Pass tickets is covered in the SCIC RPT, published by Eurail B.V.