

Notice slip for travel violations on board trains
Personal Data Protection Policy
(Pursuant to Arts. 13 and 14 of European Regulation No. 679/2016)

In relation to the processing of the personal data necessary for the issuance and management of notice slips for travel violations on board trains, Trenitalia S.p.A. invites you to carefully read the policy regarding personal data protection.

I. Data Controller and DPO

In this section, we indicate our contact persons

- **Data Controller:** Trenitalia S.p.A., with registered office in Piazza della Croce Rossa 1, Rome, Italy, represented by the *pro-tempore* Chief Executive Officer, can be contacted at: titolaretrattamento@trenitalia.it.
- **DPO:** Contact details for the *Data Protection Officer (DPO)*: protezionedati@trenitalia.it

II. Types of personal data

In this section, we indicate the types of data we request

- Data for adult data subjects: name and surname, date and place of birth, residential address, identity document details.
- In the event that the recipient of the notice slip for travel violations on board trains is a minor, data for the minor data subject: name and surname, date and place of birth, residential address, identity document details. Data for the Parent/Guardian: name, surname and residential address.

The aforementioned data will be processed using electronic and paper-based formats in order to guarantee suitable measures of security and privacy.

III. Purpose of Data Processing

In this section, we indicate the purpose of the processing carried out on your data

- a. Issuance of the slip and management of the case file; Nature of the provision (*Mandatory*); Legal basis

(*Legal*)

The provision of the data necessary to pursue the purpose referred to in point a) is “mandatory” in nature, and serves the aim of enforcing the applicable legislation in relation to safety and compliance with the rules of the transport service.

IV. Data recipients

In this section, we indicate who will process your data and to whom your data will be communicated

In order to pursue the aforementioned purpose, your personal data will be processed by the following parties:

Parties answerable to Trenitalia S.p.A.:

- Persons authorised to process data (Trenitalia S.p.A. employees)
- Other companies from the FS Group
- Debt collection companies
- Mailing service management companies
- IT service companies

Parties not directly answerable to Trenitalia S.p.A.:

- Judicial authorities
- Revenue-Collection Agency
- Law enforcement authorities
- Mailing companies

Your data will only be processed by parties expressly authorised by Trenitalia S.p.A. or by companies acting as Data Processors on behalf of Trenitalia S.p.A., and who have signed a specific contract that duly regulates the processing entrusted to them and their obligations regarding

data protection. Your data will never be disseminated.

The up-to-date list of data recipients is available by contacting the Data Protection Officer at the following email address: protezionedati@trenitalia.it

V. Data storage

In this section, we indicate the length of time your data will be stored

The personal data that you have provided us with will be stored for:

Purposes which make the provision of data mandatory: 10 years commencing from the accounting period in which the debt collection took place or from the date on which it was determined that the debt could not be recovered.

VI. Rights of the Data Subjects

In this section, we indicate the rights we guarantee

EU Regulation 2016/679 (Articles 15 to 23) grants data subjects the option to exercise specific rights. In particular, in relation to the processing of your personal data, you have the right to ask Trenitalia S.p.A. for access to or the rectification, erasure, limitation or portability of your personal data, or to object to processing. In addition, you may lodge a complaint with the Supervisory Authority which, in Italy, is the Data Protection Authority.

You may ask to exercise your rights in relation to Trenitalia S.p.A. at any time by contacting the **Data Protection Officer** at the email address protezionedati@trenitalia.it.