

ParcheggiTrenitalia.it – TERMS & CONDITIONS

1. ParcheggiTrenitalia.it acts as a booking agent only and therefore all responsibility and liability for all vehicles lie with the car park, hotel or meet and greet service ("Parking Provider") reserved. You agree that you are making a booking through ParcheggiTrenitalia.it for on-line booking agency services only and the supply of car parking is made by the parking provider to you directly when you arrive at the pre-booked location. The Parking Providers are independent companies and not agents or employees of ParcheggiTrenitalia.it. ParcheggiTrenitalia.it is not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of any such suppliers or for any personal injuries, death, property damage, or other damages or expenses resulting there from. ParcheggiTrenitalia.it has no liability and will make no refund in the event of strike, force majeure or other causes beyond its direct control, and it has no responsibility for any additional expense, omissions, delays, re-routing or acts of any government or authority.

2. ParcheggiTrenitalia.it monitors prices to offer the best value for money. Prices can go up as well as down due to seasonal special offers. All prices shown are for pre-booking online and the prices quoted by parking providers are inclusive of any applicable VAT (or local country equivalent) chargeable in the provider's country and include any and all other applicable taxes unless otherwise indicated. There are no payment charges regardless of the method of payment used.

3. Booking and Cancellation Procedures

3.1 Bookings made through the ParcheggiTrenitalia.it website generate booking vouchers automatically upon completion of a booking. A booking however is not a guaranteed place. ParcheggiTrenitalia.it may cancel a booking if the Parking Provider advises that they are not able to fulfil this booking. A full refund will be given in this circumstance.

3.2 Please make sure you have directions and instructions for the service you have booked, as well as the Parking Provider's telephone number, and details of the entry and exit procedures. It is your responsibility to obtain valid directions before departing - any missed bookings, flights or other problems arising from your failure to obtain valid directions will not be refunded by ParcheggiTrenitalia.it.

3.3 If you are charged a higher price than that confirmed on your booking voucher by the Parking Provider because you do not follow the correct entry or exit procedures or do not present your booking voucher, ParcheggiTrenitalia.it will not be able to obtain refunds on your behalf.

3.4 Transfers may be included in the ParcheggiTrenitalia.it prices but please check the Parking Provider details listed on the website or contact ParcheggiTrenitalia.it before placing your booking to confirm this.

3.5 A minimum stay applies at some car parks. Should you wish to stay for fewer days, you can, but the cost of the minimum duration is payable. Any prices quoted will include the minimum stay charge.

3.6 Per day prices may vary according to the date, length of stay, vehicle drop-off date/time and vehicle pick-up date/time.

3.7 Depending on the Parking Provider and product you have selected, you may have to leave your vehicle keys with Parking Provider staff. The ParcheggiTrenitalia.it website will state where this applies. If this is the case, you must ensure that, before leaving your vehicle with the Parking Provider that it is in a roadworthy condition and that it has all applicable regulatory requirements (e.g. insurance) in place. The Parking Provider in this case reserves the right to move your vehicle within or outside the car park by driving or otherwise to such extent as the Parking Provider, or its employees may in their discretion think necessary for the efficient arrangement of its parking facilities at the car park, or in emergencies or to avoid accidents or obstructions. Should the Parking Provider's drivers have to take your vehicle on the public highway, the Parking Provider's drivers should be fully insured by the Parking Provider for this purpose but the customer should verify this themselves.

3.8 All parking is subject to the terms and conditions of the individual Parking Provider. It is your responsibility to request the Parking Provider's terms and conditions upon arrival.

3.9 Any input errors resulting in car park drivers being kept waiting or late arrivals by customers may result in an administration charge, payable to the driver immediately.

3.10 High-sided or wide vehicles: Not all car parks can accommodate oversize vehicles, vans, campervans etc. or there may be an extra charge. Please check with ParcheggiTrenitalia.it before booking.

3.11 ParcheggiTrenitalia.it advises customers to arrive at the car park with plenty of time to achieve their onward travel.

3.12 All vehicles are parked at the customer's risk. In the event of any complaint, claim or dispute (e.g. if your vehicle should suffer damage whilst left with a Parking Provider or should you lose the vehicle or any of your possessions from the vehicle whilst it is left with a Parking Provider), the customer must deal directly with the Parking Provider booked. Under no circumstances does ParcheggiTrenitalia.it take any responsibility for such an event. Any claims for loss or damage to vehicles or in relation to the quality of the service provided should be made to the Parking Provider.

We will on request provide contact details for the Parking Provider. This does not affect your statutory rights as a consumer.

3.13 ParkCloud Ltd (t/a ParcheggiTrenitalia.it) does not charge for amendments or cancellations; however some car park services apply administrative costs and a fee. Where this applies, it will be stated at the time of booking and on your email booking voucher notification.

3.14 Some services for Parking Providers advise that it is a non refundable and / or amendable purchase. For these services it will be stated at the time of booking and on your email booking voucher notification.

3.15 All parking is subject to the terms and conditions of the individual Parking Provider. It is your responsibility to request the Parking Provider's terms and conditions upon arrival.

4. The ParcheggiTrenitalia.it website contains hyperlinks to websites operated by third parties. ParcheggiTrenitalia.it does not control such websites and will not be responsible for their content or for any breach of contract or any intentional or negligent action on the part of such third parties, which results in any loss, damage, delay or injury to you or your companions. ParcheggiTrenitalia.it is not responsible for the accuracy of opinions expressed in such websites, and such websites are not investigated, monitored or checked for accuracy or completeness by ParcheggiTrenitalia.it. Inclusion of any linked website on the ParcheggiTrenitalia.it website does not imply or constitute approval or endorsement of the linked website by ParcheggiTrenitalia.it. If you decide to leave the ParcheggiTrenitalia.it website to access these third party sites, you do so at your own risk. All rules, policies (including privacy policies) and operating procedures of websites operated by third parties will apply to you while on such sites. ParcheggiTrenitalia.it is not responsible for information provided by you to third parties.

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6. The information, software, products, and services published on the ParcheggiTrenitalia.it website may include inaccuracies or typographical errors. In particular, ParcheggiTrenitalia.it does not guarantee the accuracy of, and disclaim liability for, inaccuracies relating to the information and description of the parking, hotel and other travel products displayed on this website (including, without limitation, photographs, list of amenities, general product descriptions, etc.), much of which information is provided by the respective suppliers. Any ratings displayed on this website are intended as only general guidelines, and ParcheggiTrenitalia.it does not guarantee the accuracy of the ratings. Changes are periodically added to the information herein. ParcheggiTrenitalia.it and/or

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7. You agree to defend and indemnify ParcheggiTrenitalia.it, its affiliates, and/or its respective suppliers and any of its officers, directors, employees and agents from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, brought by third parties as a result of:

- (a) your breach of these terms, conditions and notices or the documents referenced herein;
- (b) your violation of any law or the rights of a third party; or
- (c) your use of the ParcheggiTrenitalia.it website.

8. As a condition of your use of the ParcheggiTrenitalia.it website, you warrant to ParcheggiTrenitalia.it, that you will not use the ParcheggiTrenitalia.it website for any purpose that is unlawful or prohibited by these terms, conditions, and notices.

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