



INTERNATIONAL UNION  
OF RAILWAYS

*unity, solidarity, universality*

**Special Conditions of International Carriage  
(SCIC)  
for Journeys using Non Integrated Reservation  
Tickets (NRT)**

**Valid as of 13.12.2020  
until 11.12.2021  
with remarks**

**Master version**

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- APPENDIX 1** List of the addresses of the carriers who apply these conditions of carriage. A list with addresses of their customer service departments is available online at:  
[www.cit-rail.org](http://www.cit-rail.org)
- Mail to [info@cit-rail.org](mailto:info@cit-rail.org) to request a username and password
- APPENDIX 2** List of contact addresses for the carriers taking part in chartering special trains or special coaches.
- APPENDIX 3** Notice concerning the carriage of dangerous goods in passenger trains (point 6.2 of the GCC-CIV/PRR)

## GLOSSARY

| Term                                 | Definition  |
|--------------------------------------|---|
| Assistance dog                       | A dog that has been or is being trained as a guide dog, hearing dog or service dog and is in service/in duty during the travel.   |
| Carrier                              | The function undertaken by the organisation which actually carries the passenger or takes responsibility for transporting the passenger on-board trains or other modes of transport. Contractual carrier (railway undertaking) with whom the passenger has concluded the contract of carriage pursuant to the CIV Uniform Rules.  |
| Choice of route                      | When there is a choice of route, the journey must be made by one of the routes shown.   |
| CIT                                  | International Rail Transport Committee [Comité international des transports ferroviaires].  |
| CIV Uniform Rules                    | Uniform Rules concerning the Contract of International Carriage of Passengers by Rail.  |
| Class                                | Service level of travel with defined comfort (e.g. Business, 1 <sup>st</sup> class, 2 <sup>nd</sup> class).   |
| Contract of carriage                 | Contract of carriage which covers the carriage of the passenger from his departure point to his destination point within the scope of the options agreed by the carriers. Several tickets issued at the same time, in the same place and under the same booking reference/dossier n°, for the same journey constitute a single contract of carriage if the carriers' SCIC specifically provide for that and if they are issued as a through ticket. |
| Cross referencing                    | Technology which allows documents which are marked as being a through ticket (single contract of carriage) by using electronic document numbering 1/3, 2/3, 3/3. The term "page numbering" is used in UIC leaflet 918-2.  |
| Departure point                      | Railway station, bus station or a port. Includes stops of trains, buses or vessels. Departure point may also be a specific region, a specific country or a frontier point.  |
| Destination point                    | Railway station, bus station or a port. Includes stops of trains, buses or vessels. Destination point may also be a specific region, a specific country or a frontier point.  |
| Domestic section                     | A section which only involves one country.  |
| e-ticket                             | Ticket held as an electronic data record capable of being transformed into legible written symbols. Several data records form a single contract of carriage when they are issued as a single (through) ticket.  |
| EWT                                  | East West traffic Tickets   |
| General Conditions of Carriage (GCC) | General Conditions of the carrier(s) prepared in the form of general terms and conditions or tariffs legally in force in each railway undertaking or shipping company and which become, by the conclusion of the contract of carriage, an integral part of it.  |
| GCC-CIV/PRR                          | General Conditions of Carriage for Rail Passengers (available at <a href="http://www.cit-rail.org/en/passenger-traffic/cit-documentation/">http://www.cit-rail.org/en/passenger-traffic/cit-documentation/</a> ).   |
| GDPR                                 | General Data Protection Regulation  |
| IRT                                  | (Integrated Reservation Ticket) Tickets which are issued as international or national coupons and in which compulsory reservations for a specific train are integrated. An IRT cannot be issued to/from a frontier point.   |
| International ticket                 | Ticket which is issued for continuous sections in at least two countries or from a frontier point to a destination point in another country. They may be supplemented by national tickets for connecting journeys to the departure point and from the destination point and linked to form a single (through) ticket.   |
| Interruption of journey              | Any discontinuation of journey except for a transfer from one train to another successive train.  |
| Issuing undertaking                  | Organisation concluding the contract of carriage on its own behalf or in the name of and for the account of another carrier which issues the ticket and receives the payment. The issuing undertaking is indicated on the ticket with its 4-digit RICS code and, where appropriate, its symbol/logo.  |

| Term  | Definition  |
|---|---|
| Means of payment  | The fare may be paid by cash or by other means. Payment by other means may be by bank card or post office card (payment cards and debit cards), credit cards and charge cards (Visa, MasterCard, Eurocard, American Express, Diners). The fare may likewise be invoiced or payment made using secure internet-based payment systems.  |
| National ticket   | Ticket which is issued by an issuing undertaking for domestic sectors in another country.   |
| NRT   | Non (integrated) reservation ticket<br>Tickets which are issued as international or national coupons without a compulsory integrated reservation.   |
| Offer   | A product sold by an issuing undertaking for a specific tariff with defined conditions of use.  |
| Participant ticket                                      | Paper or card document for members of a group travelling together.  |
| Passenger   | The person who travels or who intends to travel using the ticket in question.   |
| Place / Accommodation                                   | One accommodation occupation unit where train category or class is specified.   |
| PNR   | Passenger Name Record<br>A record in the database that contains the information of a passenger, or a group of passengers travelling together.   |
| PRM   | Person with Reduced Mobility<br>According to PRR, this means any person whose mobility when using transport is reduced due to any physical disability (sensory or locomotory, permanent or temporary), intellectual disability or impairment, or any other cause of disability, or as a result of age, and whose situation needs appropriate attention and adaptation to his or her particular needs of the service made available to all passengers. |
| PRR   | Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007   |
| Purchase/sale via the internet<br>On line purchase/sale | Ordering tickets online via the internet or purchase online including payment and printing of the ticket online via the internet.   |
| RID   | Regulation concerning the International Carriage of Dangerous Goods by Rail (RID – App. C to COTIF)   |
| Reservation ticket                                      | Document which holds a reservation. A reservation ticket is not a travel ticket unless it is a “ticket + reservation”.  |
| RPT   | Rail Pass Ticket. E.g. Eurailpasses, Interrail passes, national passes.   |
| Standard Fare   | The normal price without any reduction.   |
| Special Conditions of International Carriage (SCIC)     | <del>Conditions which the carriers, individually or jointly, lay down to supplement the GCC-CIV/PRR for certain routes or within an international business unit.</del><br>Conditions which carriers set down, individually or jointly, for certain international routes or for an international market union to supplement the general conditions of carriage GCC-CIV/PRR.  |
| SCIC-EWT  | Special international conditions of carriage for journeys using East-West-Traffic Tickets   |
| SCIC-IRT  | Special international conditions of carriage for tickets with integrated reservations.  |
| SCIC-NRT  | Special international conditions of carriage for tickets without integrated reservations.   |
| SCIC-NT   | Special international conditions of carriage for journeys using Night Trains  |
| SCIC-RPT  | Special international conditions of carriage for rail pass tickets.   |
| Service charges   | Charge which may be made by the issuing undertaking (or its agents) for issuing the ticket. It must be shown on the ticket itself or stated on a separate document.   |
| Substitute carrier                                      | A carrier who has not concluded the contract of carriage with the passenger but to whom the carrier has entrusted the execution of the rail carriage contract in total or in part. See Article 3b CIV. Substitute carriers are not shown with their 4-digit RICS code on the tickets.   |

| Term                 | Definition  |
|----------------------|---|
| Successive carrier   | Carrier in a chain of carriers who perform the contract of carriage with the passenger and who are liable for the performance of that contract. Successive carriers are shown with their 4-digit RICS codes on the tickets.   |
| Supplementary ticket | Ticket which is issued in addition to the travel ticket(s) and which is used for change of class of travel, change of carrier, change of itinerary, supplements and boarding passes.  |
| Tariff               | Fare related to a certain offer for transport by train  |
| Through ticket       | See "contract of carriage".   |
| Ticket               | <p>The ticket is the proof of the contract of carriage between the contractual carrier and the passenger. The ticket can be evidenced either electronically or physically or both. It has important legal implications especially as regards the rights and obligations of passengers in the PRR regulation and international railway laws.</p> <p>The ticket itself displays details of the product/products to which the passenger is entitled, including main commercial and legal terms and conditions, or the details may be referenced in another format to which the passenger can refer (e.g. an e-mail confirmation or website).</p> |
| Train category       | The category of service and traffic operation of a train (e.g. regional trains, EuroCity, EuroNight, high-speed trains).  |
| Travel agency        | A point of sales accredited by the carrier issuing undertaking for the sale of railway tickets to passengers.   |
| UIC                  | International Union of Railways (Union internationale des chemins de fer).  |

## ABBREVIATIONS

| Abbreviation | Meaning   |
|--------------|---|
| CIT          | International Rail Transport Committee [Comité international des transports ferroviaires].  |
| EWT          | East West traffic Tickets   |
| GCC-CIV/PRR  | General Conditions of Carriage for Rail Passengers (available at <a href="http://www.cit-rail.org">www.cit-rail.org</a> ).                |
| GDPR         | General Data Protection Regulation  |
| IRT          | Integrated Reservation Ticket   |
| NRT          | Non (integrated) reservation ticket   |
| PNR          | Passenger Name Record   |
| PRM          | Person with Reduced Mobility  |
| PRR          | Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations. |
| RID          | Regulation concerning the International Carriage of Dangerous Goods by Rail (RID – App. C to COTIF)                                       |
| RPT          | Rail Pass Ticket, e.g. Eurail passes, Interrail passes, national passes.  |
| SCIC-EWT     | Special international conditions of carriage for journeys using East-West-Traffic Tickets   |
| SCIC-IRT     | Special international conditions of carriage for tickets with integrated reservations.  |
| SCIC-NRT     | Special international conditions of carriage for tickets without integrated reservations.   |
| SCIC-NT      | Special international conditions of carriage for journeys using Night Trains  |
| SCIC-RPT     | Special international conditions of carriage for rail pass tickets.   |
| UIC          | International Union of Railways (Union Internationale des Chemins de fer).  |

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## **1 Statutory basis for carriage**

### **1.1 International traffic**

Carriage is subject

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)” as well as its Appendix C the “International Carriage of Dangerous Goods by Rail (RID)”;
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR), to be found at <http://www.cit-rail.org/en>
- to these Special Conditions of International Carriage (SCIC-NRT) together with the various carriers special conditions of carriage (these include common conditions of carriage for several modes (local transport operators consortium)
- to the law to which a carrier by sea is subject and to the special conditions he lays down for maritime sections in mixed rail/sea carriage.
- for international journeys for which a part of the route or the entire route is travelled with a bus, the carriage by bus is subject to Regulation (EC) No 181/2011 of the European Parliament and of the Council of 16 February 2011 concerning the rights of passengers in bus and coach transport. In so far as these SCIC-NRT conditions contain rules that benefit the traveller more, these are applied in addition.

### **1.2 Domestic traffic**

Tickets for journeys between points within a single country which are issued outside that country and which do not form part of an international journey, are subject:

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)” as well as its Appendix C the “International Carriage of Dangerous Goods by Rail (RID)”;
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers’ rights and

obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,

- to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).
- to the national law applicable
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR) in so far as the carrier has declared he will apply them. To be found at <http://www.cit-rail.org/en>
- to these SCIC-NRT and the contractual carrier's conditions of carriage for domestic traffic, supplemented as appropriate.

The SCIC-NRT takes precedence over the domestic regulations for international and national tickets (issued by another carrier).

This document contains common conditions for participating Carriers. Each Carrier may define additional or different conditions as long as these Conditions are published and available to passengers.

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## **2 Introduction and publication of the Special Conditions of International Carriage**

Publication of details of the introduction, amendment or withdrawal of the Special Conditions of International Carriage is to be in accordance with the national law to which the participating carriers are subject.

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## **3 Composition of the Special Conditions of International Carriage**

This information comes as a reference to point 3.2. GCC-CIV/PRR.

The Special Conditions of International Carriage consist of the SCIC-NRT together with those special conditions of carriage of the participating carriers which depend on trains or offers.

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## **4 Participating carriers**

Appendix 1 to these SCIC-NRT shows the list of the carriers which participate in it together with their carrier codes and their addresses. The addresses of their customer service departments are available online at: [www.cit-rail.org](http://www.cit-rail.org),

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## **5 Issuing of tickets (linked to point 4.1 GCC-CIV/PRR)**

This information comes as a reference to point 4.1. GCC-CIV/PRR.

### **5.1 General**

Tickets are issued for

- individual passengers,
- groups of passengers,
- dogs held by passengers,
- bicycles held by the passengers.

In principle, a separate ticket is issued for each passenger/dog/bicycle.

One ticket may be issued to several passengers travelling together. The number of passengers has to be indicated on the ticket.

The tickets have to mention the exact fare name. In case of a standard fare it is not necessary to mention the name.

Group tickets may be issued for a group of at least 6 passengers travelling together.

For groups, either

- a single group ticket and one participant ticket for every group member except for the group leader can be issued
- or
- an individual ticket can be issued for each group member.

Passengers with specific requirements may be required to make reservations for the corresponding additional services.

In function of the carriers' special conditions of carriage, and/or the offer and/or the sales channel, tickets are issued for named individuals or as impersonal tickets.

In function of the carriers' special conditions of carriage, non-integrated reservation tickets (NRT) are issued for named individuals or as impersonal tickets.

Return tickets are issued, with:

- outward and return journeys via the same route,
- outward and return journeys via different routes,
- return journey from a point different from the destination point of the outward journey,
- return journey to a point different from the departure point of the outward journey.

## 5.2 International tickets

International (crossfrontier) tickets are issued for a journey of

- one carrier or successive carriers serving the passenger's route in at least two countries
- one or more carriers, up to / from the border point
- The passenger may cover one or more parts of the international journey with another valid ticket, which is/are accepted accordingly by the carrier's Special Conditions.

## 5.3 National tickets (non crossfrontier tickets)

National tickets are issued for journeys between points within a single country which is not the issuing country, which do not form part of international journeys.

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## 6 Purchase of tickets

### 6.1 Advance purchase

The advance purchase period is no more than two months before their first day of validity. This limit may be extended to eleven months.

In exceptional cases, the advance purchase period may be reduced or extended according to technical or commercial constraints (for example, change of timetable or for special offers).

Minimum and maximum time limits for advance purchase may apply to special offers and/or certain routes.

### 6.2 Offers which may only be sold via certain sales channels

Special conditions of carriage may apply to offers which are only available via certain sales channels.

Sales of tickets can be made through different sales channels, via the Carriers' points of sales, travel agencies or Distribution partners' points of sales.

The Carrier's sales conditions always take precedence over any Distribution partner's conditions (whether it is a different railway, a travel agency, etc.).

Payment must be made in accordance with the procedures permitted by the issuing undertaking.

Tickets can be issued in different forms, as:

- ~~paper tickets,~~
- ~~e-tickets shown on a device,~~
- ~~online home-printed tickets.~~

the ticketing mode must always be chosen according to the Carrier's ticketing conditions and the Distribution partner's technical limitations.

### 6.3 Online sales

If carriers sell tickets online, the conditions below are to apply.

- 6.3.1 Online sales are made via the internet and as appropriate via the carriers' or travel agencies' sales points.
- 6.3.2 Tickets sold online which are issued on paper are to contain a security certificate.
- 6.3.3 E-tickets which only consist of an electronic record may be
- held on electronic data media containing chips
  - held on other electronic data media held by the passenger
  - held as a passenger name record (PNR) on paper or electronically (manifest on list)
- 6.3.4 Payment is to be made online for bookings which passengers make via the internet.
- 6.3.5 The conditions of the issuing point in question apply to online issue by the carriers' sales points or authorised travel agencies.
- 6.3.6 Online paper and e-tickets are issued at least for one named individual as personal tickets.

This is achieved by linking the personal data in the record with the data on the card entitling the passenger to a reduction, the charge card, credit card or an official identity document with a photograph, as appropriate.

- 6.3.7 As a minimum the passenger must supply the issuing undertaking with the following customer data:
- Family name, first name
  - e-mail address
  - payment data (for example, type of card, account number, sort code, IBAN, BIC, etc.)
- 6.3.8 The terms of issuing and usage are given in the special conditions of carriage of the **issuing** carrier.
- 6.3.9 Online paper tickets and e-tickets are not transferable. They are only valid in conjunction with the payment card used as identification when booking or with an official identity document with a photograph. The passenger named on the ticket **must be the same as the holder of the card used for payment or that of the official identity** document.
- 6.3.10 Payment must be made in accordance with the procedures permitted by the issuing undertaking.
- 6.3.11 Online paper and e-tickets are issued to children travelling alone in accordance with the conditions which the carrier notified to the issuing undertaking.
- 6.3.12 **Return, Exchange** and refund (linked to point 4.2.4 GCC-CIV/PRR)
- Exchange, **return** and refund of online paper tickets and e-tickets may only be made via the portal or as appropriate via the carrier who issued the tickets.
- The carriers' special conditions of carriage apply to the exchange, **return** and refund of online paper tickets and e-tickets.

#### **6.4 Tickets for groups.**

All details for Group Travel can be found under point 12.4.

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### **7 Period of validity of tickets**

Tickets are in general valid 4 days including the first day of validity (for example 1<sup>st</sup> day of validity 01/04/year, last day of validity 04/04/year).

Nevertheless, issuing undertakings may issue tickets with a shorter period of validity in their special conditions of carriage.

As an exception, for issuer LG, LDZ and TCDD, the period of validity of tickets is 15 days.

On a bilateral basis tickets with a longer validity can be issued.

Validity begins on the day shown on the ticket.

The ticket's first day of validity counts as a full day. Passengers may start their journeys on any day on which their ticket is valid at their discretion but passengers must finish their journeys on a train which is timetabled to arrive at their destination point by 24.00 hours on the last day of validity.

The period of validity may be extended by maximum the validity period of the original ticket without charge if the ticket cannot be used within its period of validity for unavoidable reasons (illness, serious accident, etc.) The conditions of the carrier, to whom the request is made, are applicable.

Tickets for offers linked to specific trains are only valid on the date and in the train shown on the ticket.

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## **8 Reservation and allocation of accommodation**

This information comes as a reference to point 4.1.4 GCC-CIV/PRR.

A reservation guarantees a passenger accommodation. The carriers' special conditions of carriage lay down the conditions in which reservation is possible or, as appropriate, compulsory, and how reservation tickets are to be issued. Timetables are to indicate trains for which reservation is compulsory.

Reservations may only be requested eleven months before the beginning of the journey at the earliest. Accommodation is allocated in accordance with each carriers' conditions.

The **Special Conditions of Night trains** specifies the conditions for the reservation of couchettes and sleeper berths.

### **8.1 Reservation fee**

The carrier may make a charge for each reservation. The charge may depend on the class of travel, the category of service or the sales channel. See point 12.2 for the use of whole compartments.

### **8.2 Use of the reservation**

A reservation ticket will be issued for every reservation.

A reservation ticket is only valid with the associated travel ticket on the days, trains, carriages and seats indicated. Carriers may insist that a travel ticket is purchased at the same time as the reservation.

Accommodation is allocated in accordance with each carriers' conditions. Train staff may permit passengers without reservations to travel on trains with compulsory reservation if there is accommodation available.

In exceptional circumstances, **train/carrier staff** may allocate accommodation other than that shown on the reservation ticket.

Reserved accommodation is to be claimed within 15 minutes of departure from the station from which the reservation applies; if this is not done the entitlement to accommodation expires.

Passengers may indicate that an empty seat is occupied. Should passengers leave seats without a clear indication of occupation, they are to lose claim to them.

### **8.3 Exchange and refund**

In principle, passengers may not exchange reservations for seats.

Reservation fees for seats will not be refunded.

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## **9 Use of tickets**

This information comes as a reference to point 5.2 GCC-CIV/PRR.

### **9.1 Special charges/supplements**

Special charges/supplements may apply to the use of certain trains or coaches (sleeping cars, couchette coaches, seated coaches, etc.).

Where there is a choice of route, the journey must be made by one of the routes shown. Changing during travel from one route to another route shown in the routing field is not permitted.

Handwritten international and national tickets are only valid if they are stapled into a cover.

Outbound halves of return tickets become invalid after the inbound journey has started.

Carriers may require passengers to take specific actions prior to departure in order to consider tickets validated (e.g. stamping.) These conditions are to be mentioned in the Carrier's Special Conditions of Carriage.

~~Tickets issued by SNCF in France and by Trenitalia in Italy must be validated before the start of the journey. After having been date-stamped, these tickets are valid on those carriers' transport services for a maximum of 4 hours if issued by Trenitalia and for a maximum of 24 hours if issued by SNCF.~~

| Carrier    | Condition   |
|------------|---|
| Trenitalia | Tickets issued by Trenitalia in Italy must be validated before the start of the journey. After having been date-stamped, these tickets are valid on Trenitalia trains for maximum of 4 hours. |
| SNCF       | Tickets issued by SNCF in France must be validated before the start of the journey. After having been date-stamped, these tickets are valid on SNCF trains maximum of 24 hours                |

## 9.2 Surcharge for travellers without a valid ticket

Passengers who cannot produce a valid ticket during ticket inspection must purchase a ticket for the route section operated by the carrier in question pursuant its conditions.

If a passenger can purchase a through ticket for the border crossing journey, he ~~might have had~~ to pay a supplement on top of the fare. The regulations governing these scenarios are detailed in the carriers' Special Conditions of Carriage.

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## 10 Interruption of journey ~~(linked to point 5.2.5 GCC-CIV/PRR)~~

This information comes as a reference to point 5.2.5 GCC-CIV/PRR.

In principle, passengers may interrupt their journeys as often as they please without formality within the period of validity of the ticket.

The carriers' special conditions of carriage may provide for exceptions for certain offers.

The period of validity is not extended to take account of interruption of journey.

Passengers may only resume their journeys at the point their journeys were interrupted or at a point further along the route they have not yet travelled.

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## 11 Amendment of the contract of carriage

### 11.1 Change of route

In general, changing the routing of international ~~and~~ national tickets is permitted. Carriers ~~or offers~~ may however prohibit changes of route in their conditions of carriage.

## 11.2 Change to a higher class of travel or to a higher class of train

In general, passengers holding international and national tickets may change to a higher class of travel, a higher service category or to a higher class of train. . A charge for this change may be applicable. Carriers ~~or offers~~ may however prohibit changes to class of travel or to a higher class of train.

No extra charge will be raised if a place an accommodation in a higher class or category of service is allocated for reasons within the responsibility of the carrier.

If passengers have their place accommodation allocated in a lower class or category of service, the train crew will certify that on the ticket, reservation ticket or on an appropriate receipt. The difference in price will be refunded in accordance with the carriers' special conditions of carriage.

## 11.3 Change of carrier

In principle, where several carriers serve a section of route in parallel, passengers may not travel with a different Carrier than that indicated on their ticket. Individual carriers may permit change of carrier under special conditions; the details are then specified in their special conditions of carriage.

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## 12 Offers

The carriers' fares are based on a single journey in the classes of train, classes of travel and service categories they offer.

The principles governing reductions from these basic fares are laid down below. If, and under what conditions, carriers offer further reductions is laid down in their special conditions of carriage.

Carriers are to publish details of fares in accordance with the provisions of the applicable national law.

### 12.1 Calculation of fares

Fares are calculated on the basis of the tariff valid on the day of issue of the ticket by adding together the fares for the various participating carriers' sections. The tariff currency is Euro (€).

The fare set by the carrier will be charged for single journeys.

For return journeys via the same route, twice the fare for the single journey will be charged, or if appropriate, a special fare set by the carrier for the complete return journey.

For return journeys via different routes:

- If the same carrier is used for the out- and inbound journey, the sum of the fares for the single journeys out- and inbound will be charged, provided there is no special fare for the complete return journey;
- If different carriers are used for the out- and inbound journey, the fare for each leg will be set by the carrier in question.

For return journeys where the inbound journey starts from a point different from the destination of the outbound journey or an inbound journey to a destination other than the departure point of the outbound journey, the sum of the single fares for each leg will be charged.

Individual carriers may apply special provisions for calculating fares to national tickets; these provisions are shown in the special conditions of carriage.

The Standard Fare of the involved carriage for first and second class will be indicated with an equal decimal place (0,2,4,6,8).

Reduced fares for first and second class are to be rounded to the nearest 10 euro cents.

If several passengers with differing reductions are included and shown on a ticket under particular tariffs, the total fare is to be constructed by rounding [each element] to the nearest 5 euro cents.

## 12.2 Particular fees

The fees and charges (local supplements, port taxes, etc.) shown in the special conditions of carriage of the various carriers will be added to the standard fares. Reductions allowed from standard fares (including reductions for children) do not apply to additional fees and charges subject to the carriers' special conditions of carriage providing otherwise.

Exclusive use of a whole compartment is permitted provided tickets and a reservation ticket are bought for all the accommodation in the compartment. Only the actual passengers may take advantage of the reductions they may be entitled to. The standard fare is to be paid for all the other accommodation in the compartment.

Carriers may restrict use of this type of fees, refuse it or make it subject to special conditions.

## 12.3 Reductions for children

The principles for reductions for children are set down below.

For the purposes of this provision, the criterion for the age of a child is its age on the day the journey has begun. The ticket held by the accompanying person is valid for the carriage of children free-of-charge unless mentioned otherwise under 12.3.1.

Children under four (or six) (exceptions see 12.3.1) years of age accompanied by an adult are carried free-of-charge, however if a seat reservation is wished or needed, this has to be paid.

Children under twelve years of age pay half the adult fare (child fare).

Where appropriate, a seat reservation is issued under the same conditions as for adults.

In some countries special conditions may apply to children travelling alone as well as accompanied by another person.

### 12.3.1 Rules for children's age

Carriers apply the following age limits for children reduction. For children traveling alone, the most restrictive rule is applied when travelling with an international ticket. This also applies for the age of the child attendant.

| Carrier | Age limit         |                      |                       |                      | Comment | Comment on free travel with reservation |
|---------|-------------------|----------------------|-----------------------|----------------------|---------|---|
|         | Free travel under | Child discount under | Travelling alone over | Child attendant over |         |   |
|         |                   |                      |                       |                      |         |   |

|                     |         |          |   |          |   |  |
|---------------------|---------|----------|---|----------|---|--|
| <b>ATTICA</b>       | 4 years | 16 years | 18 years or 15 years with parent/legal guardian.<br>From 15 to 18 years children may travel alone with a written authorization by the parent/legal guardian | 18 years | Infants under the age of 4 who do not occupy a bed/aircraft type seat pay only 5,50 € per passage; children traveling in cabins must be accompanied by a paying adult.  |  |
| <b>BDZ</b>          | 6 years | 12 years | 10 years  |          |   |  |
| <b>CD</b>           | 6 years | 18 years | 6 years   | 10 years | Age must be proven from the age of 15 by valid ID.  | Maximum of 2 children                                  |
| <b>CFL</b>          | 6 years | 12 years | 6 years   |          | only in 1st class, 2nd class for free   |  |
| <b>CFR CALATORI</b> | 6 years | 14 years | 18 years  | 18 years |   | Free ticket will be necessary<br>Maximum of 2 children |
| <b>CIE</b>          | 4 years | 16 years | 4 years   |          | Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age. |  |
| <b>CP</b>           | 4 years | 13 years | No specific age limit   |          | Age must be confirmed by ID   |  |
| <b>DB</b>           | 6 years | 15 years | 6 years   |          |   |  |
| <b>DSB</b>          | 6 years | 16 years | 6 years   |          |   | Maximum of 2 children                                  |
| <b>HZ</b>           | 6 years | 12 years | 6 years   |          |   |  |
| <b>LG</b>           | 6 years | 12 years | 6 years   |          |   |  |

|                             |          |          |          |   |   |   |
|-----------------------------|----------|----------|----------|---|---|---|
| <b>MÁV-START/<br/>GYSEV</b> | 6 years  | 14 years | 10 years | 18 years  |   | n/a<br>(child ticket<br>will be nec-<br>essary) |
| <b>NIR</b>                  | 4 years  | 16 years |          |   | Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age. |   |
| <b>NS</b>                   | 4 years  | 12 years | 12 years | 18 years  |   |   |
| <b>ÖBB</b>                  | 6 years  | 15 years | 6 years  | No minimum age for NRT  | Including the private carriers represented by ÖBB   |   |
| <b>PKP</b>                  | 4 years  | 12 years | 13 years | 18 years  | “PKP Intercity” and Polish carriers accepting international tickets (see SCIC-PKP)  | n/a<br>(child ticket<br>will be nec-<br>essary) |
| <b>RENFE</b>                | 4 years  | 12 years | 4 years  |   |   |   |
| <b>SBB</b>                  | 6 years  | 16 years | 6 years  |   | Including the private carriers represented by SBB.  |   |
| <b>SJ</b>                   | 7 years  | 20 years | 7 years  |   | and Swedish carriers accepting international tickets  |   |
| <b>SNCB</b>                 | 12 years | 12 years | 18 years | 18 years with parent/legal guardian written permission if accompanied by other person than parent | Age must be proven by valid ID. Max. 4 children under 12 years accompanied by an adult of at least 18 years travel for free. A free ticket for the accompanied child is necessary.  |   |

|                                 |         |          |          |          |  |                 |
|---------------------------------|---------|----------|----------|----------|--|-----------------|
|                                 |         |          |          |          | As of the 5 <sup>th</sup> child, 50% discount applies. |                 |
| <b>SNCF</b>                     | 4 years | 12 years | 4 years  |          |  |                 |
| <b>SV</b>                       | 6 years | 14 years | 14 years | 16 years |  | Maximum 1 child |
| <b>SZ</b>                       | 6 years | 12 years | 6 years  |          |  |                 |
| <b>TCDD</b>                     | 4 years | 12 years | 4 years  |          |  |                 |
| <b>Trainose</b>                 | 4 years | 12 years | 12 years |          |  |                 |
| <b>Trenitalia</b>               | 4 years | 12 years | n.a.     |          |  |                 |
| <b>VR</b>                       | 6 years | 17 years | 6 years  |          |  |                 |
| <b>ZFBH</b>                     | 4 years | 12 years | 4 years  |          |  |                 |
| <b>VY Gruppen<sup>(1)</sup></b> | 6 years | 18 years | 12 years |          |  |                 |
| <b>ZPCG</b>                     | 6 years | 14 years | 6 years  |          |  |                 |
| <b>ZRS</b>                      | 4 years | 12 years | 4 years  |          |  |                 |
| <b>ZRSM (MZ)</b>                | 4 years | 12 years | 4 years  | 16 years |  |                 |
| <b>ZSSK</b>                     | 6 years | 16 years | 6 years  | 16 years |  |                 |

(1) "Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, GoAhead Nordic

## 12.4 Group travel

Groups can only be accepted for travel if the carrier is able to accommodate the group in timetabled trains, ships or buses. ~~Groups must make reservations or provide advance notification of their intention to travel.~~ Group travel might be subject to ~~is subject to compulsory notification and, as appropriate~~ compulsory reservation.

A reduction for a group will be allowed if the reduced fare is paid for at least 6 persons.

~~The passengers forming the group must travel together in the same train, ship or bus for the whole journey for which the reservation or notification was made.~~

Carriers reserve the right to withdraw the provisions of this section for specific periods of time or for certain trains, ships and buses.

~~If the group consists of more than 24 persons, the applicant must notify the journey to the carrier at the departure point at least 30 days in advance. Later notifications will be considered if the carriers are still able to ensure carriage.~~

### 12.4.1 ~~Notification for group travel reserved~~

~~Notification of group travel must contain the following information:~~

- ~~— the name of the group;~~
- ~~— the complete route with the dates and departure times of the trains or ships to be used;~~
- ~~— the exact number of participants;~~
- ~~— the category of accommodation to be used;~~
- ~~— any catering which may be required;~~
- ~~— if possible, the name of the group leader;~~

~~If special measures are required because of the size of the group, they will be notified by the participating carriers.~~

### 12.4.2 Booking the tickets

The group ticket must be ordered at least 4 days before the last date for payment and the following information must be provided:

- the name of the group;
- the complete route, the date of departure;
- the total number of participants and
- the number of adults,
- the number and age of any children;
- the name of the group leader;

The group journey must be paid for at the latest 3 days before departure provided the issuing undertaking has no special regulations.

The group leader is responsible for observing the instructions given to him by the participating carriers, and for the behaviour of members of the group.

The applicant is responsible for the accuracy of the information given in the booking.

### 12.4.3 Reductions

The reductions for groups are given in the following table. The carriers' special conditions of carriage may provide for other reductions.

| Carrier   | Groups<br>in timetabled trains, ships or buses |                  |                  |
|---|--|------------------|------------------|
|   | Number of <b>adult</b><br>participants         | Reduction in %   |                  |
|   |  | Single journey   | Return journey   |
| ATTICA<br>Maritime section:<br>Ancona/Igoumenitsa/Patras<br>Bari/Igoumenitsa/Patras<br>Venice/Igoumenitsa/Patras<br>(The Greece-Italy routes are jointly operated<br>with ANEK LINES) | 6 and more                                     | 20               | 20               |
| BDZ   | 6 and more                                     | 35               | 35               |
| CD  | 6 and more                                     | 30               | 30               |
| CFL   | 6 and more                                     | 30               | 30               |
| CFR Calatori  | 6 and more                                     | 35               | 35               |
| CIE   | 6 and more                                     | 20               | 20               |
| DB  | 6 and more                                     | 10               | 10               |
| DSB   | 6 and more                                     | 20               | 20               |
| HZ  | 6 and more                                     | 40               | 40               |
| IR  | 6 and more                                     | -                | -                |
| LG  | 6 and more                                     | 25               | 25               |
| MÁV-START/GYSEV   | 6 and more                                     | 30               | 30               |
| NIR   | 6 and more                                     | 30               | 30               |
| NS  | 6 and more                                     | 20               | 20               |
| ÖBB   | 6 and more                                     | 30               | 30               |
| PKP ("PKP Intercity" and Polish carriers<br>accepting international tickets)  | 6 and more                                     | 20               | 20               |
| SBB/CFF <sup>(1)</sup>  | 6 and more                                     | 30               | 30               |
| <b>SNCB</b>   | 6 and more                                     | <b>10</b>        | <b>10</b>        |
| SNCF  | 10 and more                                    | 30 <sup>2)</sup> | 30 <sup>2)</sup> |
| SV  | 6 and more                                     | 30               | 30               |
| SZ  | 6 and more                                     | 30               | 30               |
| TCDD  | 6 and more                                     | 30               | 30               |
| <b>TRAI NOSE</b>  | 6 and more                                     | <b>25</b>        | <b>25</b>        |
| Trenitalia  | 10 and more                                    | 10               | 10               |
| VR  | 6 and more                                     | 20               | 20               |
| <b>VY Gruppen</b> <sup>(3)</sup>  | 6 and more                                     | 20               | 20               |
| ZFBH  | 6 and more                                     | 30               | 30               |
| ZPCG  | 6 and more                                     | 35               | 35               |
| ZRSM (MZ)   | 6 and more                                     | 30               | 30               |
| ZSSK  | 6 and more                                     | 35               | 35               |

(1) Including the private carriers represented by SBB.

(2) Reductions are not allowed in certain TGV trains or on certain days which are shown in SNCF timetable documentation.

(3) "Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, GoAhead Nordic

### 12.4.4 Child reductions

Children forming part of a group pay half the reduced price for adults. The age limits for children shown in 12.3.1 apply.

12.4.5 Exclusive use of a compartment

If the group requires the exclusive use of one or more compartments, the group ticket must be made out for the number of seats in the compartment(s).

12.4.6 Exchange and refund of group tickets

The table below shows the minimum conditions for exchange and refund.

Carriers may impose further restrictions in their special conditions of carriage.

Exchange, refund or partial refund can be done no later than 3 days before departure.

|                | up to 3 days before departure | from 2 days before departure |
|----------------|-------------------------------|------------------------------|
| Exchange       | Yes                           | No                           |
| Refund         | Yes                           | No                           |
| Partial refund | Yes                           | No                           |

## 12.5 Special trains, special coaches

It is possible to charter special trains or special coaches. Conditions and charges may be requested from the carriers. Appendix 2 shows the list of contact addresses for the carriers taking part in chartering of special trains or special coaches.

## 12.6 RAILPLUS

### 12.6.1 Beneficiaries

RAILPLUS cards are issued in accordance with the SCIC of each undertaking.

### 12.6.2 Period of validity of the RAILPLUS card

In principle, RAILPLUS cards are valid one year.

If a RAILPLUS card is issued to supplement a national entitlement card, its validity may not extend beyond the date shown on the national entitlement card.

If national entitlement cards are valid for more than a year, carriers may use their discretion when setting the validity of RAILPLUS cards.

The first day and last day of validity are to be shown on the RAILPLUS card.

The RAILPLUS card can be shown in a mobile app. The RAILPLUS-card should then contain logo and validity period.

### 12.6.3 Charge for the RAILPLUS card

The charges for RAILPLUS cards are set down in the SCIC of each undertaking.

### 12.6.4 Reduction in fares upon presentation:

- of a RAILPLUS card in conjunction with a national entitlement card, the reduction which the national entitlement card allows will be given by the issuer of this card, on the sections of line over which it is valid. A reduction of at least 15% will be given by the other carriers participating for those sections of line served by all carriers taking part in the RAILPLUS offer;
- of a RAILPLUS card not linked to a national entitlement card, a reduction of at least 15% will be given for those sections of line served by all carriers taking part in the RAILPLUS offer.

The reduction will be calculated from the standard NRT-fare.

The reduction may be restricted to certain targetgroups.

### 12.6.5 Supplements, reservation charges

No reduction is allowed on supplements for the use of certain trains and coaches or reservation charges in accordance with the tariff.

### 12.6.6 Use of the RAILPLUS card

~~The RAILPLUS card is to be made out in the name of the holder and is not transferable.~~

Passengers entitled to RAILPLUS fares must carry their RAILPLUS card and if the card is nominative the customer must be able to identify themselves in the case of onboard controls.

### 12.6.7 Irregularities

A passenger will be regarded as being without a valid ticket if he/she is unable to show a valid RAILPLUS card.

The national regulations of the various carriers apply to the collection of the appropriate fare in these cases.

#### 12.6.8 Refund of the RAILPLUS card

In principle the charge for the RAILPLUS card will not be refunded.

In individual cases, participating carriers may provide for complete or partial refund (for example, death of the RAILPLUS card holder).

#### 12.6.9 Loss and theft

Lost or stolen RAILPLUS cards will not be replaced or refunded.

#### 12.6.10 Issue of tickets

The following tickets will be issued with RAILPLUS reductions:

International and national tickets issued in conjunction with them; tickets in connection with

- NRT tariff,
- IRT offers,
- national reductions,
- other rail offers;

This also applies to tickets from frontier points or tickets for domestic sections provided that the combination of tickets creates an international journey (i.e. one which crosses a frontier).

The traveller has to prove the international journey (including RAILPLUS reduction) by showing the tickets issued in conjunction (i.e. for pre-run and/or for a distance connecting) during ticket control.

The "RAILPLUS" text is to be shown in the reason for the reduction box on tickets.

#### 12.6.11 Period of validity of tickets

Tickets issued on the basis of a RAILPLUS card are valid for the same period as standard tickets for international or, where appropriate, domestic traffic.

The period of validity must not however extend beyond the validity of the RAILPLUS card.

#### 12.6.12 Change of route, change of class

In general, change of route, change of class, change to a higher service category or to a higher class of train is permitted. Carriers may however prohibit changes to class of travel or to a higher class of train.

In each case the difference between the reduced fares will be charged.

### 12.6.13 Participating carriers

| <b>Carrier</b>   | <b>Target group</b><br>- adult<br>- junior -26<br>- senior +60 | <b>Recognition "Incoming"</b><br>(passive participation in the offer) | <b>Sale "Outgoing"</b><br>(active participation in the offer) | <b>in conjunction with the carrier's own basic card, comments</b> |
|--|--|---|---|---|
| Attica Group   | all  | X<br>(Adria-Lines)  |   |   |
| BDZ  | all  | X   | X   |   |
| CD   | all  | X   | X   | In-Karta/RAIL-PLUS<br>also in form of electronic App              |
| CFR Calatori   | all  | X   | X   |   |
| CIE  | senior   | X   | X   |   |
| DB   | all  | X   | X   | BahnCard<br>also in form of electronic App                        |
| DSB  | all  | X   |   |   |
| HZ   | all  | X   | X   |   |
| LDZ  | all  | X   |   | see SCIC-EWT  |
| LG   | all  | X   |   | see SCIC-EWT  |
| MÁV-START/<br>GYSEV  | all  | X   | X   | START Klub  |
| NS   | all  | X   | X   |   |
| ÖBB<br>(private RUs excluded)  | all  | X   | X   | VORTEILScard<br>ÖsterreichCard<br>also in form of electronic App  |
| PKP ("PKP Inter-city" and Polish carriers accepting international tickets) | all  | X   | X   |   |
| RENFE  | junior, senior   | X   | X   | IRT fare  |
| SBB/CFF  | all  | X   | X   | Generalabo;<br>Halbtaxabo   |
| SV   | all  | X   | X   |   |
| SZ   | all  | X   | X   |   |
| TRAI NOSE  | all  | X   | X   |   |
| Trenitalia   | all  | X   | junior, senior  | IRT fare, Carta d'Argento, Carta Verde                            |
| VR   | all  | X   | X   |   |
| VY Gruppen <sup>(1)</sup>  | junior, senior   | X   | X   |   |
| ZFBH   | all  | X   | X   |   |
| ZPCG   | all  | X   | X   |   |
| ZRS  | all  | X   | X   |   |
| ZRSM (MZ)  | all  | X   | X   |   |
| ZSSK   | all  | X   | X   |   |

(1) ("Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, GoAhead Nordic)

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## **13 Exchange and refund (linked to point 4.2.4 GCC-CIV/PRR)**

This information comes as a reference to point 4.2.4. GCC-CIV/PRR.

### **13.1 Exchange**

Exchange may only be made within the period laid down by the carrier. Special regulations for exchange may apply to special offers.

As appropriate, a difference in fares may be refunded or charged to the passenger.

### **13.2 Refund**

In principle, the fare for a ticket will be completely or partially refunded if the ticket is not used at all or is only partially used. Non-use or partial non-use must be confirmed on the ticket as of the first day of validity or until the time of departure according to the Carrier's conditions. If the ticket bears no confirmation of non-use or partial use, appropriate evidence may be required with the application for refund (medical statement, new ticket bought instead of the unused ticket, etc.)

#### **13.2.1 Submission and handling of applications for refund**

The provisions of the GCC-CIV/PRR apply as regards submission and handling of applications for refund.

Applications for refunds are to be submitted to the issuing undertaking together with the original tickets at the latest one month after the validity of the ticket has expired. This period can be extended to three months, according to specifications in the SCIC of the issuing undertaking.

The requests themselves will be dealt with, in principle by the issuing undertaking, within a maximum period of three months after receiving the application and all the supporting documents from the passenger.

#### **13.2.2 Refund fee**

A fixed or variable amount may be withheld from the amount to be refunded. The amount of this fee will be set by the undertaking handling the refund.

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## **14 Special conditions for hand luggage (linked to point 6.1 GCC-CIV/PRR)**

This information comes as a reference to point 6.1 GCC-CIV/PRR.

As a rule, each passenger may take not more than three easy-to-handle items as hand luggage. Exceptions you can find in point 14.1. The special conditions of the carrier have to be checked for the exact maximum measurements.

Bulky items (skis, surfboards, musical instruments, prams, etc.) are only permitted if there is suitable space in the train to store them. As appropriate, they are to be dismantled, folded or packaged.

~~Surfboards are not permitted as hand luggage.~~

Notice concerning the carriage of dangerous goods in passenger trains can be found in the Appendix 3.

### **14.1 Special exceptions of hand luggage carriage**

| Carrier | Condition |
|---------|-----------|
|         |           |

## 15. Bicycles taken along by the passenger (linked to point 6.5 GCC-CIV/PRR)

This information comes as a reference to point 6.1 GCC-CIV/PRR.

The carriers' timetable documentation specifies the trains in which it is possible to take bicycles and if a reservation is required.

If bicycle racks are available, in principle bicycles may be taken. Bicycle racks are shown by pictograms on coaches, and, when available, by indicators on the platform.

Carriers may refuse to carry certain types of bicycles or allow folded bicycles only. For special regulations see table in 15.5 §.

### 15.1 Bicycle types

The following types of bicycles may be taken:

- commercially available bicycles (including those with auxiliary electric motors; the battery must remain installed in the bicycle and shall not be charged onboard the train.
- bicycle trailers for children or goods
- two-seat tandems, recumbent bicycles, tricycles and similar special types of bicycle.

### 15.2 Ticket and reservation

In order to take a bicycle, passengers must hold

a) an international bicycle ticket.

For special types of bicycles additional international bicycle tickets may be required.

b) a reservation or allocation of a dedicated space.

**One** space is adequate for a commercially available bicycle, a two-seat tandem, or a recumbent bicycle

**Two** spaces are necessary for a commercially available bicycle with a trailer, or a tricycle.

Prices and conditions for bicycle tickets depend on the carrier's regulations.

Additional spaces in accordance with the carrier's arrangements may be necessary to accommodate special types of bicycles.

### 15.3 Provisions of journey with bicycle

Passengers load and unload their bicycle themselves. The loading is done without the luggage attached to the bicycle.

### 15.4 Liability for bicycles carried by the traveller

Carriers are only liable for accompanied bicycles in accordance with their liability for hand luggage (Article 33 – 35 CIV).

Passengers must therefore secure their bicycles to prevent damage and theft and if appropriate insure them.

The carrier accepts no liability for luggage which passengers leave on the bicycle. This also applies to accessories not permanently attached to the bicycle, such as water bottles, pumps, speedometers, computers, etc.

## 15.5 Participating carriers, remarks

| Carrier (Abbreviation) | Sale of the international bicycle ticket (active participation) | Recognition of the international bicycle ticket (passive participation) | excluded types   | Remarks   |
|------------------------|---|---|--|---|
| CD                     | yes   | yes   | Tandems and multi seat bikes   |   |
| CFL                    | yes   | yes   |  |   |
| DB                     | yes   | yes   | S-Pedelecs, Cargo bicycles   | Reservations for long distance trains are compulsory.   |
| DSB                    | yes   | yes   |  |   |
| HZ                     | yes   | yes   |  |   |
| MÁV-START/<br>GYSEV    | yes   | yes   | Recumbent bicycle, Cargo bicycle trailers, (Electric or petrol) powered bicycles |   |
| NS                     | yes   | yes   | bicycles with internal combustion engine, bicycle trailers, Cargo bicycles       |   |
| ÖBB                    | yes   | yes   |  |   |
| PKP                    | yes   | yes   | Tandem, S-Pedelecs (PKP-DB)  |   |
| SBB/CFF                | yes   | yes   |  | International tickets are also valid on all the Swiss private railways associated with the NRT. |
| SNCB/NMBS              | yes   | yes   |  | Regional and domestic trains only accept bicycles when there is space.                          |
| SV                     | yes   | yes   |  |   |
| SZ                     | yes   | yes   |  |   |
| ZSSK                   | yes   | yes   |  |   |

## **15 Bicycles holding by the passenger (linked to point 6.5 GCC-CIV/PRR)**

This information comes as a reference to point 6.5. GCC-CIV/PRR.

Carriers may accept passengers with bicycles according to the Carrier's special conditions of carriage. Restrictions may apply to specific trains and/or types of bicycles.

If carriers permit bicycles holding by the traveller, the conditions below apply.

The carriers' timetable documentation specifies the trains in which it is possible to take bicycles and if a reservation is required. If bicycle racks are available, this may be shown by pictograms on coaches, and, when available, by indicators on the platform.

In principle, reservations are compulsory for bicycles carried by the traveller. A reservation counterfoil is no longer required for the bicycle rack. By exception, accompanied bicycles may be accepted without a reservation if there is appropriate capacity available over the whole of the intended journey and the train crew permits it.

### **15.1 Taking a bicycle along**

In order to take a bicycle, passengers must hold an international bicycle ticket. In addition, passengers must hold a passenger ticket for the same section.

### **15.2 Conditions for taking a bicycle along**

The following types of bicycles may be taken:

- commercially available bicycles (including those with auxiliary electric motors; the battery must remain installed in the bicycle and shall not be charged onboard the train.
- bicycle trailers for children or goods
- two-seat tandems, recumbent bicycles, tricycles and other special types of bicycle.

Additional international bicycle tickets may be required to take special types of bicycles.

Reservation or allocation of one (or two, depending on the type of bicycle) spaces is necessary:

**One** space is adequate for:

- a commercially available bicycle, or
- a two-seat tandem, or
- a recumbent bicycle

**Two** spaces are necessary for:

- a commercially available bicycle with a trailer, or
- a tricycle.

Additional spaces in accordance with the carrier's arrangements may be necessary to accommodate special types of bicycles.

Carriers may refuse to carry certain types of bicycles. As appropriate, only folded bicycles may be permitted.

In exceptional circumstances, passengers with bicycles may be refused to get on the train by the train staff. The train staff will certify that on the ticket or on

~~an appropriate receipt, entitling passengers to a refund of their international bicycle ticket in accordance with the Carriers' special conditions of carriage.~~

### **15.3 — Loading**

Passengers must load and unload the bicycle themselves. That applies to the departure and destination stations and to any station at which a change is necessary.

Luggage attached to bicycles is to be removed from the bicycle, at the latest before the bicycle is secured in the bicycle rack or left in the space provided for bicycles.

### **15.4 — Provisions of customs law**

If provisions of customs law apply to the international journey in question, the name and address of the passenger are to be written on the international bicycle ticket for customs purposes.

### **15.5 — Carriage charges**

The charge for reserving or allocating spaces for bicycles may be included in the charge for the international bicycle ticket. It is independent of the number of reserved/allocated spaces. The charge is set by the issuing undertaking.

Additional international bicycle tickets may be required to take special types of bicycle.

No reduction is given for children's bicycles or for bicycles taken by groups.

### **15.6 — Refunds**

Wholly or partially unused international bicycle tickets will not be refunded.

### **15.7 — Liability for bicycles carried by the traveller**

Carriers are only liable for accompanied bicycles in accordance with their liability for hand luggage (Article 33 — 35 CIV).

Passengers must therefore to secure their bicycles to prevent damage and theft and if appropriate insure them.

The carrier accepts no liability for luggage or accessories, which passengers leave on the bicycle. This also applies to accessories not permanently attached to the bicycle, such as water bottles, pumps, speedometers, computers, etc.

### 15.8 Participating carriers, remarks

| Carrier<br>(Abbreviation) | Sale of the international bicycle ticket (active participation) | Recognition of the international bicycle ticket (passive participation) | excluded types  | Remarks   |
|---------------------------|---|---|---|---|
| GD                        | yes   | yes   | Tandems and multi seat bikes  |   |
| CFL                       | yes   | yes   |   |   |
| DB                        | yes   | yes   | S-Pedelecs,<br>Cargo bicycles   | Reservations for long distance trains are compulsory.   |
| DSB                       | yes   | yes   |   |   |
| HZ                        | yes   | yes   |   |   |
| MAV-START/<br>GYSEV       | yes   | yes   | Recumbent bicycle,<br>Cargo bicycle trailers,<br>(Electric or petrol)<br>powered bicycles |   |
| NS                        | yes   | yes   | bicycles with internal<br>combustion engine,<br>bicycle trailers,<br>Cargo bicycles       |   |
| ÖBB                       | yes   | yes   |   |   |
| PKP                       | yes   | yes   | Tandem,<br>S-Pedelecs (PKP-DB)  |   |
| SBB/CFF                   | yes   | yes   |   | International tickets are also valid on all the Swiss private railways associated with the NRT. |
| SNCB/NMBS                 | yes   | yes   |   | Regional and domestic trains only accept bicycles when there is space.                          |
| SV                        | yes   | yes   |   |   |
| SZ                        | yes   | yes   |   |   |
| ZSSK                      | yes   | yes   |   |   |

## 16 Taking dogs and small pets (linked to point 7 GCC-CIV/PRR)

This information comes as a reference to point 7 GCC-CIV/PRR.

### 16.1 Conditions

- 16.1.1 Passengers may take pets which are small and not dangerous and can be taken in containers as hand luggage. The containers must be so constructed that they cannot injure or damage people or property.
- 16.1.2 In addition, passengers may take dogs which are not in containers as hand luggage or which cannot be put in containers provided they are on a lead and fitted with a suitable muzzle.
- 16.1.3 No other animal or animals with infectious diseases may be carried. Animals, with the exception of assistance dogs, may not be taken into coaches with catering installations. In addition, assistance dogs are excluded from the obligation to be muzzled.

~~"Assistance dog" means a dog that has been or is being trained as a guide dog, hearing dog or service dog.~~

### 16.2 Carriage charges

16.2.1 Small animals covered by point 16.1.1 and assistance dogs will be carried free of charge. For assistance dogs, free tickets are issued on the basis of point 17.3 1.4.

16.2.2 A ticket at half the standard second class adult fare will be issued to dogs carried without a container, no matter which class or category of service is being used. Special supplements will not be charged. Whether further reductions are allowed is covered in the conditions of carriage for special offers.

Accommodation will not be reserved for animals.

Carriers may exclude animals from specific class or coaches.

### 16.3 Special conditions of animal carriage by carriers

In any case, passengers should refer to the Carrier's special conditions of carriage for more information on the categories of animals accepted onboard and any applicable condition.

| Carrier    | Condition   |
|------------|---|
| CD         | Small pets covered by point 16.1.1 and dogs covered by point 16.1.2 are not allowed in first class or in sleeping cars.   |
| CP         | Dogs covered by point 16.1.1 only allowed one container per person. On point 16.2.2 only one dog per person is allowed, and on Alfa Pendular (AP) and Intercity (IC) trains the dog pays a full fare according to the class it travels. |
| DSB        | Each fare-paying passenger may take only one dog  |
| MÁV-START  | Dogs covered by point 16.1.2 are not allowed in first class or in sleeping and couchette cars serviced by Hungarian operator.   |
| VY Gruppen | Animals, with the exception of assistance dogs, are not permitted on journeys to Norway   |
| ZSSK       | Small pets covered by point 16.1.1 and dogs covered by point 16.1.2 are not allowed in first class or in sleeping cars.   |

## **17 Special offer of carriage for persons with reduced mobility (PRM)**

### **17.1 Beneficiaries**

To benefit the offer are authorized:

- a) blind persons,
- b) wheelchair/pushchairs users,
- c) other disabled persons

holding a national registration/PRM card (or an appropriate official document) and travelling together with an assistance dog or an accompanying person, provided that it is stated in the national registration/PRM card and accepted on the journey in question.

In the case of the PRM person being a young child usually entitled to travel without ticket (see point 12.3.1) this person has to buy a child ticket to be entitled to an accompanying person.

Children in special pushchairs also fall within the meaning of wheelchair users.

### **17.2 Fares and reductions**

Beneficiaries under no 17.1 (as follow: Beneficiaries) pay the standard or a reduced fare for international journeys if the provisions of the tariff provide for that or if he/she has a special entitlement to one.

The accompanying person or assistance dog to which the Beneficiary is entitled to accompany the Beneficiary with a zero price-ticket, showing the reason of the discount.

If required, the reservation fee for accompanying persons is obligatory as well as supplements for the use of certain coaches and trains.

### **17.3 Issue of ticket**

International tickets for Beneficiaries as well as accompanying persons/assistance dogs shall be issued by a sales point in the country in which the blind persons/ disabled person's registration/PRM card was issued under the national conditions for travels by train.

The free ticket for accompanying persons/assistance dogs can be issue only to the networks of participating railways. (See point 17.5)

The ticket of the accompanying person/assistance dog shows the serial number of the registration/PRM card/official document, and a specific endorsement text ("attendant" / "assistance dog") in English or German or French and -if appropriate- in national language of the PRM.

#### **17.4 Validity of the ticket**

The ticket for carriage of the accompanying person/assistant dog is valid only for same service class and on the same route/coach/compartment as the ticket of the Beneficiary.

Beneficiaries must carry his/her blind person's registration card (or the appropriate official document) and be in a position to identify himself/herself.

Accompanying persons not travelling together with a Beneficiary shall be considered as a passenger without a valid ticket.

## 17.5 Participating carriers

| CARRIER       | SPECIAL OFFER OF CARRIAGE |                   |                        | REMARKS   |
|---------------|---------------------------|-------------------|------------------------|---|
|               | BLIND PERSONS             | WHEEL-CHAIR USERS | OTHER DISABLED PERSONS |   |
| Attica        | ✓                         | ✓                 |                        |   |
| BDZ           | ✓                         |                   |                        |   |
| CD            | ✓                         | ✓                 | ✓                      | A)  |
| CFL           | ✓                         | ✓                 | ✓                      | A)  |
| CFR Calatori  | ✓                         |                   |                        | A)  |
| CIE           | ✓                         |                   |                        |   |
| CP            | ✓                         |                   |                        |   |
| DB            | ✓                         | ✓                 | ✓                      | A)<br>Only fully trained assistance dogs are accepted   |
| DSB           | ✓                         | ✓                 | ✓                      | A)  |
| HZ            | ✓                         |                   |                        |   |
| MÁV-START/    | ✓                         | ✓                 |                        | A)<br>Only fully trained assistance dogs are accepted<br>and only in case of attending blind passengers |
| GYSEV         | ✓                         |                   |                        |   |
| NS            | ✓                         | ✓                 | ✓                      | A)  |
| ÖBB           | ✓                         | ✓                 | ✓                      | A)  |
| PKP Intercity | ✓                         |                   |                        |   |
| RENFE         | ✓                         |                   |                        |   |
| SBB/CFF       | ✓                         | ✓                 | ✓                      | A)  |
| SNCB/NMBS     | ✓                         | ✓                 | ✓                      | A)  |
| SNCF          | ✓                         |                   |                        |   |
| SV            | ✓                         |                   |                        |   |
| SZ            | ✓                         | ✓                 |                        | A)  |
| TRAIÑOSE      | ✓                         | ✓                 | ✓                      | A)  |
| TRENITALIA    | ✓                         |                   |                        |   |
| ZPCG          | ✓                         |                   |                        |   |

|           |   |   |   |   |
|-----------|---|---|---|---|
| ZRSM (MZ) | ✓ |   |   |   |
| ZSSK      | ✓ | ✓ | ✓ | A)<br>Only fully trained assistance dogs are accepted |

A) If, on the part of the carrier, accommodation of a wheelchair user is possible only in 1st class, the usage is possible with a 2nd class ticket.

~~17 Special conditions for persons with reduced mobility (linked to point 5.1.7 GCC-CIV/PRR)~~

~~This information comes as a reference to point 5.1.7. GCC-CIV/PRR.~~

~~17.1 Blind persons and assistance dogs (linked to point 7.2. GCC-CIV/PRR)~~

~~This information comes as a reference to point 7.2. GCC-CIV/PRR.~~

~~17.1.1 Beneficiaries~~

~~Those entitled are blind people who are holders of a national blind person's registration card (or an appropriate official document), together with an accompanying person (or an assistance dog, provided it is accepted on the journey in question).~~

~~A blind child under 4 years of age holding a child ticket is entitled to an accompanying person free of charge.~~

~~17.1.2 Travel concessions~~

~~The blind person pays the standard fare, or, as appropriate a reduced NRT fare if the provisions of the tariff provide for that or if he/she has a special entitlement to one.~~

~~The person or assistance dog accompanying the blind person is carried free of charge. Where appropriate, the reservation fee is due.~~

~~17.1.3 Supplements~~

~~No reduction is allowed on supplements for the use of certain coaches and trains.~~

~~17.1.4 Issue of tickets~~

~~International one-way or return tickets will be issued. They must be issued by~~

~~— a sales point in the country in which the blind persons registration card was issued~~

~~and~~

~~— from/to a station within or a frontier exit point of that country.~~

~~The issuing undertaking has discretion on whether to issue one-way or return national tickets for connecting journeys.~~

~~The reason for the 100% reduction will be shown on the tickets of the attendant person or dog as:~~

~~— "attendant" or "assistance dog" or similar~~

~~— "assistant" or "chien d'aveugle" (French) or similar~~

~~— "Blindenführer" or "Blindenhund" (German) or similar~~

~~— where appropriate translated into the national language~~

#### ~~17.1.5 Use of tickets~~

~~The blind person and the person or assistance dog accompanying him/her must have a ticket and travel with the blind person in the same class of travel.~~

~~The blind person must carry his/her blind person's registration card (or the appropriate official document) and be in a position to identify himself/herself.~~

~~An accompanying person travelling alone will be considered as a passenger without a valid ticket.~~

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#### **18 Registered luggage (linked to point 8 GCC-CIV/PRR)**

The conditions for the carriage of accompanied registered luggage are published in the special conditions of carriage of the carriers which offer the service.

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#### **19 Cancellation of trains and anticipated delays (linked to points 9 and 10 GCC-CIV/PRR)**

Point 13.2 GCC-CIV/PRR covers the entitlement of passengers to refunds, compensation and assistance in the event of train cancellation or delay in accordance with Articles 15-18 PRR.

Compensation for delay for holders of Rail Pass tickets is covered in the SCIC RPT.

### 19.1.1 Participating carriers

|                     |   |
|---------------------|---|
| Attica              | Attica Group S.A. (Superfast Ferries – Blue Star Ferries)   |
| BDZ                 | Bulgarian Railways  |
| CD                  | Czech Railways  |
| CFL                 | Luxembourg Railways   |
| CFR Calatori        | Romanian Railways   |
| CIE                 | Irish Railways  |
| CP                  | Portuguese Railways   |
| DB                  | German Railways   |
| DSB                 | Danish State Railways   |
| HZ                  | Croatian Railways   |
| MÁV-START/<br>GYSEV | Hungarian Railways including the Hungarian transport undertakings listed in the NRT Hungary       |
| ZRSM (MZ)           | Macedonian Railway Transport plc Skopje   |
| NS                  | Dutch Railways  |
| ÖBB                 | Austrian Federal Railways including the Austrian transport undertakings listed in the NRT Austria |
| PKP Intercity       | Polish State Railways   |
| RENFE               | Spanish Railways  |
| SBB/CFF             | Swiss Federal Railways including the Swiss transport undertakings listed in the NRT Switzerland   |
| SNCB/NMBS           | Belgian Railways  |
| SNCF                | French Railways   |
| SV                  | Railways of Serbia  |
| SZ                  | Slovenian State Railways  |
| TRAINOSE            | Greek Railways  |
| TRENITALIA          | Italian State Railways  |
| ZPCG                | Railways of Montenegro  |
| ZRSM (MZ)           | Macedonian Railway Transport plc Skopje   |
| ZSSK                | Slovakian Railways  |

## 19.2 Wheelchair users

### 19.2.1 Beneficiaries

Those entitled are wheelchair users\* who are holders of a national disabled persons registration card (or an appropriate official document), together with an accompanying person.

A handicapped child under 4 years of age holding a child ticket is entitled to an accompanying person free of charge.

\*Children in special pushchairs also fall within the meaning of wheelchair users.

### 19.2.2 Travel concessions

The wheelchair user pays the standard fare, or, as appropriate a reduced NRT fare if he/she has an entitlement to one.

The person accompanying the wheelchair user is carried free of charge. Where appropriate, the reservation fee is due.

### 19.2.3 Supplements

No reduction is allowed on supplements for the use of certain coaches and trains.

### 19.2.4 Issue of tickets

International one-way or return tickets will be issued. They must be issued by

— a sales point in the country in which the disabled persons registration card was issued

and

— from/to a station within or a frontier exit point of that country.

The issuing undertaking has discretion on whether to issue one-way or return national tickets for connecting journeys.

The reason for the 100% reduction will be shown on the tickets of the attendant person as:

— “attendant handicapped” or similar

— “accompagnant handicapé” (French) or similar

— “Begleitung Rollstuhlfahrer” (German) or similar

— where appropriate translated into the national language

### 19.2.5 Use of tickets

The wheelchair user and the person accompanying him/her must have a ticket and they have to travel together in the same class of travel.

The wheelchair user must carry his/her disabled persons registration card (or the appropriate official document), the number of which is to be entered on the accompanying person's ticket. The wheelchair user must also be in a position to identify himself/herself.

An accompanying person travelling alone will be considered as a passenger without a valid ticket.

Before the journey is started, the issuing railway must check that boarding and disembarking or informal “getting on and off” are possible at the departure station, at stations at which a change is to be made and at the destination station at the times given by the passenger and if any assistance required is available.

### 19.2.6 Participating carriers

|                     |   |
|---------------------|---|
| CD                  | Czech Railways  |
| CFL                 | Luxembourg Railways   |
| DB                  | German Railways   |
| DSB                 | Danish State Railways   |
| MÁV-START/<br>GYSEV | Hungarian State Railways including the Hungarian transport undertakings listed as participating in data exchange with Hungary |
| NS                  | Dutch Railways  |
| ÖBB                 | Austrian Federal Railways including the Austrian transport undertakings listed as participating in data exchange with Austria |
| SBB/CFF             | Swiss Federal Railways including the Swiss transport undertakings listed as participating in data exchange with Switzerland   |
| SNCB/NMBS           | Belgian Railways  |
| SZ                  | Slovenian State Railways  |
| TRAINOSE            | Greek Railways  |
| ZSSK                | Slovakian Railways  |

### 19.3 Other PRM

#### 17.3.1 Beneficiaries

In addition to 17.1 and 17.2, all holders of a nationally issued PRM-reduction card, are entitled to an accompanying person or assistance dog.

#### 17.3.2 Participating carriers

|           |   |
|-----------|---|
| CD        | Czech Railways  |
| CFL       | Luxembourg Railways   |
| DB        | German Railways   |
| DSB       | Danish State Railways   |
| NS        | Dutch Railways  |
| ÖBB       | Austrian Federal Railways including the Austrian transport undertakings listed as participating in data exchange with Austria |
| SBB/CFF   | Swiss Federal Railways including the Swiss transport undertakings listed as participating in data exchange with Switzerland   |
| SNCB/NMBS | Belgian Railways  |
| TRAINOSE  | Greek Railways  |
| ZSSK      | Slovakian Railways  |

### 19.4 Assistance for PRM

The GCC-CIV/PRR applies unchanged.

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### 20 Registered luggage (linked to point 8 GCC-CIV/PRR)

This information comes as a reference to point 6 GCC-CIV/PRR.

The conditions for the carriage of accompanied registered luggage are published in the special conditions of carriage of the carriers which offer the service.

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### 21 Cancellation of trains and anticipated delays (linked to points 9 and 10 GCC-CIV/PRR)

This information comes as a reference to point 9 and 10 GCC-CIV/PRR.

Point 13.2 GCC-CIV/PRR covers the entitlement of passengers to refunds, compensation and assistance in the event of train cancellation or delay in accordance with Articles 15-18 PRR.

*Compensation for delay for holders of Rail Pass tickets is covered in the SCIG-RPT.*